

## ACCESS SERVICE

4. End User Access Service

The Telephone Company will provide End User Access Service (End User Access) to end users who obtain local exchange service from the Telephone Company under its general and/or local exchange tariffs.

4.1 General Description

End User Access provides for the use of an End User Common Line (EUCL). Use of a subscriber line is provided twenty-four (24) hours a day, seven (7) days a week.

4.2 Limitations(A) Exclusions

Neither a telephone number nor detail billing is provided with End User Access. Directory listings and Intercept arrangements are not included with End User Access.

(B) Lifeline Assistance

Lifeline Assistance plans may reduce or eliminate End User Access Charges to certain qualifying end users.

4.3 Undertaking of the Telephone Company

The Telephone Company will provide End User Access at rates and charges as set forth in rate sections following, as follows:

- Use of an EUCL by an end user in connection with interstate Access Services provided under this tariff. Such use will be provided when the end user obtains local exchange service.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.4 Obligations of Radio Common Carriers

When the end user is a Radio Common Carrier (RCC) or provider of paging service, such end users shall designate whether the local exchange service they are provided by the Telephone Company is used as an access line for RCC or paging services, or used as an administrative line.

4.5 Payment Arrangements and Credit Allowances4.5.1 Minimum Period

The minimum period for which EUCL End User Access is provided to an end user and for which charges are applicable is the same as that in the general and/or local exchange tariffs for the associated local exchange service.

4.5.2 Cancellation of Orders

End User Access is cancelled when the order for the associated local telephone exchange service is cancelled. No cancellation charges apply.

4.5.3 Changes to Orders

When changes are made to orders for the local exchange service associated with End User Access, any necessary changes will be made for End User Access. No charges will apply.

4.5.4 Allowance for Interruptions

When there is an interruption to an EUCL, requested End User Access credit allowances for interruptions will be provided as set forth for credit allowance for interruptions in 2.4.4 preceding.

4.5.5 Temporary Suspension of Service

When an end user temporarily suspends its local exchange service which is associated with EUCL, one-half of the EUCL per month charge will be temporarily suspended for the time period the local exchange service is suspended.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations4.6.1 Who Is Billed

EUCL per month charges will be billed to the end user of the associated local exchange service. The EUCL charge will be billed in advance.

4.6.2 Multiparty Service

The EUCL charge for each multiparty subscriber shall be assessed as if such subscriber had subscribed to single-party service.

4.6.3 Pay Telephone Service

The EUCL-Multiline Business rate will be assessed when a Payphone Service Provider obtains an exchange service line for the purposes of offering pay telephone service.

4.6.4 Business Services(A) Single Line Service

When an end user is provided a single local business exchange service in a state, multiparty and centrex services included, and when the local business exchange service is provided under the general and/or local exchange service tariffs, the EUCL Single Line Business - Individual line or trunk rate as set forth in rate sections following, applies to each such business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.4 Business Services (Cont'd)(B) Multiline Service

When an end user is provided more than one local business exchange service in a state by the same Telephone Company, pay telephone, multiparty service included, and when the local exchange service is provided under the general and/or local exchange service tariffs that is not covered by (C) following (Centrex), the EUCL-Multiline Business - Individual line or trunk rate as set forth in rate sections following, applies to each such Multiline Business individual line or trunk. In the case of multiparty service each party is deemed to be a user of an EUCL.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.4 Business Services (Cont'd)(C) Centrex CO and Centrex CO-like Services

For business Centrex CO and business Centrex CO-like service lines or trunks, the EUCL-Centrex CO rate as set forth in rate sections following applies to each business line or trunk.

Centrex CO is a service that (1) uses a portion of a Telephone Company switch located at the Telephone Company central office to meet the customer's internal needs and serves as the customer's interface with the local and interexchange networks and (2) links the customer's main stations to the Telephone Company switch with subscriber loops.

Centrex CO-like services are services (e.g., ESSX, Centron, Centraflex, Airport Service, Hotel-Motel Service) that operate in a manner that is substantially the same as Centrex CO and (1) are provided using switches located at Telephone Company central offices and (2) link customer main stations to the Telephone Company switch with subscriber loops.

Centrex CO or CO-like service provided to a college, university or school may serve both the college, university or school offices and the student or faculty dormitory (residential) quarters. When provided to residential quarters, the residential portion of the service is commonly known as dormitory service. Residential charges will apply to lines to the student or faculty dormitory (residential) quarters as set forth in rate sections following. Business charges for lines to the university, college or school offices will apply as set forth in rate sections following. Charges shall be based on the number of residence and business lines reported to the Telephone Company by the end user.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.5 Radio Common Carriers

For each local exchange service used only as a path for the transmission of Radio Common Carrier (RCC) traffic between the Telephone Company serving wire center and the RCC's radio equipment, End User Access charges do not apply. End User Access Charges will apply to the Radio Common Carrier's local exchange service used for administrative purposes. This shall also include those Radio Common Carriers providing maritime service under Part 81 of the FCC Rules and Regulations.

A Radio Common Carrier is described as a common carrier engaged in the provision of Public Mobile Service, as defined in Part 22 of the FCC Rules and Regulations which is not also in the business of providing landline local exchange telephone service.

4.6.6 Remote Call Forwarding

For each local exchange service provided as Remote Call Forwarding (RCF) residential or business service, under the general and/or local exchange service tariffs, End User Access charges do not apply.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.7 Residence Services(A) Single Line and Multiline Service

When an end user is provided local residence exchange service(s) in a state, multiparty service included, and when the local residence exchange service is provided under the general and/or local exchange service tariffs, the EUCL Residence - Individual line or trunk rate as set forth in rate sections following, applies to each such local residence exchange service. In the case of multiparty service each party is deemed to be a user of an EUCL. These rates may be reduced as set forth in 4.6.8 following (Telephone Lifeline Assistance).

(B) Centrex CO and CO-Like Dormitory Service

Regulations concerning the application of EUCL charges to student or faculty dormitory (residential) quarters served by Centrex CO or CO- like service are set forth in 4.6.4(C) preceding.

## ACCESS SERVICE

4. End User Access Service (Cont'd)4.6 Rate Regulations (Cont'd)4.6.8 Telephone Lifeline Assistance(A) Without F.C.C. Certification

When an end user is provided a local residence exchange service and the residential local exchange rate for the end user is reduced for end users meeting a state established means test that is subject to verification, the applicable EUCL Residence - Individual line or trunk rate as set forth in rate sections following, shall be reduced by 50 percent, if the local exchange rate reduction is an equivalent amount as provided for in Paragraph 69.104(j) of Part 69 of the F.C.C. Rules and Regulations.

(B) With F.C.C. Certification

When an end user is provided a local residence exchange service and the residential local exchange rate is reduced for end users eligible for a telephone lifeline assistance plan requiring verification and approval by the FCC as provided for in paragraph 69.104(k) of Part 69 of the FCC Rules and Regulations, the EUCL Residence - Individual line or trunk rate as set forth in rate sections following shall be reduced. The End User Common Line charge shall be reduced for a single telephone line to the household's principal residence to the extent of the state assistance, or waived in full if the state assistance equals or exceeds the residential End User Common Line Charge.

4.6.9 Integrated Services Digital Network (ISDN) Services(A) ISDN Basic Rate Interface (BRI)

When an end user is provided residence or business local exchange service under any general and/or local exchange service tariff(s) using an Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) arrangement, one (1) EUCL Residence-Individual line or trunk charge as set forth in 17.1.2 (A) and 18.1.2 (A), following or one (1) EUCL Single Line Business- Individual line or trunk charge as set forth in Section 17.1.2 (B) and 18.1.2 (B), following, applies to each ISDN BRI arrangement.

(B) ISDN Primary Rate Interface (PRI)

When an end user is provided residence or business local exchange service under any general and/or local exchange service tariff(s) using an Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) arrangement, five (5) EUCL Multiline Business- Individual line or trunk charges as set forth in Section 17.1.2 (D) and 18.1.2 (D), following, apply to each ISDN PRI arrangement.

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(X) Material originally filed under Transmittal 14 and became effective January 1, 2002  
Transmittal 17



## ACCESS SERVICE

5. Access Ordering5.1 General

This section sets forth the regulations and order related charges for services set forth in other sections of this tariff. Order related charges are in addition to other applicable charges for the services provided.

An Access Order is an order to provide the customer with Switched and Special Access or Access Related Service or to provide changes to existing services.

The regulations, rates and charges for special construction are set forth in Section 12 and are in addition to the regulations, rates and charges specified in this section.

A customer may order any number of services of the same type and between the same premises on a single Access Order. All details for services for a particular order must be identical except for those for multipoint service.

The customer shall provide to the Telephone Company the order information required in 5.2 following, and in addition the customer must also provide:

- Customer name and premises address(es).
- Billing name and address (when different from customer name and address).
- Customer contact name(s) and telephone number(s) for the following provisioning activities: order negotiation, order confirmation, interactive design, installation and billing.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.1 Service Installation

The Telephone Company will provide the Access Service in accordance with the customer's requested service date, subject to the constraints established by the Telephone Company schedule of applicable service dates.

The Telephone Company shall make available to all customers, upon request, a schedule of applicable service intervals for Switched and Special Access Services. The schedule shall specify the applicable service interval for services and the quantities of services that can be provided by a requested service date. Any associated material will be provided upon request and within a reasonable period of time.

The Telephone Company will not accept orders for service dates which exceed the applicable service date by more than six months.

Access Services will be installed during Telephone Company business days. If a customer requests that installation be done outside of scheduled work hours, and the Telephone Company agrees to this request, the customer will be subject to applicable Additional Labor Charges as set forth in rate sections following.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.2 Expedited Orders

When placing an Access Order, a customer may request a service date that is prior to the applicable service date. Additionally, a customer may also request an earlier service date on a pending Access Order. In this case, an access order modification as set forth in 5.4 following would be required. If the Telephone Company determines that the service can be provided on the requested date and that additional labor cost or extraordinary costs are required to meet the requested service date, the customer will be notified and will be provided with an estimate of the additional charges involved. Charges will be billed at actual cost, not to exceed 10 percent over estimated charges. Such additional charges will be determined and billed to the customer as explained following.

To calculate the additional labor charges, the Telephone Company will, upon authorization from the customer to incur the additional labor charges, keep track of the additional labor hours used to meet the request of the customer and will bill the customer at the applicable Additional Labor charges as set forth in rate sections following.

To develop, determine and bill the customer the extraordinary costs which may be involved, the Special Construction terms and conditions as set forth in Section 12 will be used by the Telephone Company. Authorization to incur the costs and to bill the customer will be in accordance with the terms and conditions of Section 12.

When the request for expediting occurs subsequent to the issuance of the Access Order, a Service Date Change Charge as set forth in rate sections following also applies.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.1 General (Cont'd)5.1.3 Selection of Facilities for Access Orders

The option to request a specific transmission path or channel is only provided for High Capacity Facilities Special Access, or provided for under Special Facilities Routing as set forth in Section 11. following.

When there are High Capacity facilities to a hub on order or in service for the customer's use, the customer may request a specific channel or transmission path be used to provide the Switched or Special Access Service requested in an Access Order. The Telephone Company will make a reasonable effort to accommodate the customer request.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements5.2.1 Switched Access Service

When ordering Switched Access Service, the customer must specify whether the service is to be provided as (1) Direct Trunked Transport to the end office, (2) Direct Trunked Transport to a tandem which connects with Tandem Switched Transport from the tandem to the end office or (3) Tandem Switched Transport to the end office. When all or a portion of service is ordered as Direct Trunked Transport, the customer must specify the type and quantity of Direct Trunked Transport facility (e.g., Voice Grade or High Capacity DS1 or DS3).

The customer must also specify the type of Entrance Facility to be used for Switched Access (e.g., Voice Grade or High Capacity). For High Capacity Entrance Facility, the customer must specify the facility assignment and the channel assignment for each trunk.

Direct Trunked Transport is available at all tandems and at all end offices except those end offices identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. as not having the capability to provide Direct Trunked Transport. Direct Trunked Transport is not available: (1) from end offices that provide equal access through a centralized equal access arrangement, (2) from end offices that lack recording or measurement capability.

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Normally, Direct Trunked Transport of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls from an end office is available only from Service Switching Point (SSP) equipped end offices. However, certain non-SSP equipped end offices can accommodate direct trunking of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls. These end offices are also identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. No. 4.

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When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing as set forth in 6.4.6 following.

A customer's Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(A) Feature Group A

Orders for Feature Group A Switched Access Service shall be in lines.

When placing an order for Feature Group A Switched Access Service, the customer shall provide the following information in addition to that set forth in 5.1 preceding:

The number of lines and the first point of switching (i.e., Dial Tone Office) Optional Features

- Whether the Off-hook Supervisory Signaling is provided by the customer's equipment before the called party answers, or is forwarded by the customer's equipment when the called party answers
- Lines to be provided as single lines
- Lines to be arranged in multiline hunt group arrangements
- Directionality (1-way, 2-way, etc.)
- A projected percentage of interstate use (PIU) as set forth in 2.3.11 preceding
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGA access communications are transported to another state.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(B) Feature Group B

Orders for Feature Group B Switched Access Service shall be in trunks.

When placing an order for Feature Group B Service, the customer shall provide, the following information in addition to that set forth in 5.1 preceding:

- The number of trunks
- The end office, except when FGB is provided through a centralized equal access arrangement, when direct routing is desired
- The access tandem office when tandem routing is desired
- Optional Features
- Trunks to be provided as single trunks
- Trunks to be arranged in trunk group arrangements
- Directionality (1-way, 2-way, etc.)
- A projected percentage of interstate use (PIU) as set forth in 2.3.11 preceding
- The Interexchange Carrier to which the service is connected or, in the alternative, specify the means by which the FGB access communications are transported to another state.
- The access code dialing arrangement (i.e., a uniform access code of 950-1XXX or 950-0XXX)
- For Feature Group B switched access service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer shall provide information to the Telephone Company indicating the NXX code(s) to be accessed.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Order Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group C, Feature Group D, Interim NXX Translation and Operator Transfer Service

When placing an order for Feature Group C and D Switched Access Service, the customer shall provide:

- The number of BHMC from the customer designated premises to the end office or Operator Transfer Service location by Feature Group and by type of BHMC, or
- The number of trunks desired between customer designated premises and an entry switch or Operator Transfer Service location.
- The number of BHMC or trunks required for or to be converted to an SS7 Signaling capability.
- Optional Features
- Interim NXX Translation options.
- Operator Transfer Service option
- A projected percentage of interstate use (PIU) as set forth in 2.3.11 preceding.
- For Feature Group D switched access service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer shall provide information to the Telephone Company indicating the NXX code(s) to be accessed.

When BHMC information is provided it is used to determine the number of transmission paths as set forth in 6.2.5 following.

The BHMC may be determined by the customer in the following manner. For each day (8 am to 11 pm, Monday through Friday, excluding national holidays), the customer shall determine the highest number of minutes of use for a single hour (e.g., 55 minutes in the 10-11 AM hour). The customer shall, for the same hour period (i.e., busy hour) for each of twenty consecutive business days, pick the twenty consecutive business days in a calendar year which add up to the largest number of minutes of use. Both originating and terminating minutes shall be included. The customer shall then determine the average busy hour minutes of capacity (i.e., BHMC) by dividing the largest number of minutes of use figure for the same hour period for the consecutive twenty business day period by 20. This computation shall be performed for each end office the customer wishes to serve. These determinations thus establish the forecasted BHMC for each end office.



## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group C, Feature Group D, Interim NXX Translation and Operator Transfer Service (Cont'd)

Customers may, at their option, order FGD by specifying the number of trunks desired between customer designated premises and an end office, access tandem or operator services location. When ordering by trunk quantities rather than BHMC quantities to an access tandem, the customer must also provide the Telephone Company an estimate of the amount of traffic it will generate to and/or from each end office subtending the access tandem to assist the Telephone Company in its own efforts to project further facility requirements.

When Feature Group C or D is ordered with the Interim NXX Translation optional feature, the customer shall specify the Service Access Code(s) (e.g., 900) and their associated NXX code(s) to be translated within the entire LATA or Market Area. The initial and subsequent orders to add, change, or delete Interim NXX Translation codes shall be placed separately or in combination with orders to change Feature Group C or D Switched Access BHMC or trunks. Customer assigned NXX codes which have not been ordered will be blocked.

Orders for the Interim NXX Translation optional feature shall not be required until such time as a customer other than an MTS/WATS provider request Interim NXX Translation of Service Access Codes. Upon receipt of such order, the Telephone Company shall notify the MTS/WATS provider of the activation of the Interim NXX Translation Service for the Service Access Code. Following such initial activation, all customers are required to place orders for Interim NXX Translation of the Service Access Code and the Interim NXX Translation charge for the Service Access Code shall apply as set forth in rate sections following.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.1 Switched Access Service (Cont'd)(C) Feature Group C, Feature Group D, Interim NXX Translation and Operator Transfer Service (Cont'd)

For the Operator Transfer Service Option ordered in conjunction with Feature Group C or Feature Group D Switched Access Service as set forth in 6.7.1 and 6.8.1 following, the customer must specify the number of trunks or BHMCs desired between its premises and the Telephone Company operator services location.

Operator Transfer Service is provided at operator services locations as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

(D) 800 Data Base Optional Features

For 800 Data Base Access Service, as described in 6.1.3(A) and (C) following, the customer must order FGC or FGD to those access tandems or end offices designated as Service Switching Points (SSP) for 800 Data Base service in NATIONAL

EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, WIRE CENTER INFORMATION. Direct trunk routes can only be provided from end offices equipped to query centralized data bases. All traffic originating from end offices not equipped to provide SS7 signaling and routing require routing via an access tandem where SSP functionality is available.

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\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service

When placing an order for Special Access Service the customer must specify:

- the customer designated premises or hubs or ADM equipped wire centers involved (C)
- type of service (e.g., Voice Grade, High Capacity, etc.)
- the channel interface(s)
- technical specification package
- options desired
- for multipoint services, the channel interface at each customer designated premises may, at the request of the customer, be different but all such interfaces shall be compatible.
- that the traffic consists of more than ten percent interstate traffic.

All part-time Video and Program Audio services are subject to a service inquiry. A service inquiry is a request to the Telephone Company to determine if facilities exist to provide the service ordered and to determine the service date on which service can be provided to the customer.

Where the Special Access Service is exempt from the Special Access Surcharge, as set forth in 7.3 following the customer shall furnish written certification to that effect as set forth in 7.3.3 following.

When ordering bridging and/or multiplexing, the Customer must specify the telephone company hub(s) from which they desire service. The Customer must specify only those hubs that provide the type of service ordered and interconnect with the wire center(s) from which the customer requires service. The Wire Center section of National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4 identifies hub types (e.g., Digital Data, High Capacity Multiplexing, etc.) and hub levels (i.e., Hub, Terminus Hub, Intermediate Hub and Super-Intermediate Hub). Additionally, the Subtending section of Tariff F.C.C. No. 4 identifies wire centers and the Intermediate and/or Super-Intermediate Hubs with which they interconnect.

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There is a Special Access Optional Rate Plan for Synchronous Optical Channel Service.

(N)

The Synchronous Optical Channel Service Optional Rate Plan is a Term Discount plan. When ordering a Synchronous Optical Channel Service Term Discount Optional Rate Plan or an upgrade to the plan, discontinuance charges, as specified in 7.2.8 following, will not apply if the conditions set forth in the following are met:

The customer's order for the disconnection of the existing OC3/OC12 Service and the installation of the new OC12/OC48 Service are received at the same time and specifically reference the application of upgrade in capacity.

The customer's disconnect order for the existing OC3/OC12 Service must reference the OC12/OC48 Service Installation Order.

(N)

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

These revisions filed under Transmittal No. 12

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.2 Special Access Service (Cont'd)

Customer orders to install and disconnect OC3 or OC12 services provided under a Term Discount Plan where the number of OC3 or OC12 remains constant and the customer wishes to maintain the existing Term Discount period and minimum service period must:

(N)

Be received at the same time.

Reference continuation of the existing Term Discount period and the minimum service period on both the installation and disconnect orders.

(N)

5.2.3 WATS or WATS-Type Services

Special Access Service may be ordered for connection with FGA, FGB, FGC or FGD Switched Access Service at Telephone Company designated WATS Serving Offices (WSOs) for the provision WATS or WATS-type Services and may be ordered separately by a customer other than the customer which orders the FGA, FGB, FGC or FGD Switched Access Service. For the Special Access Service the customer shall specify:

- the customer designated premises at which the Special Access service terminates
- the type of line (i.e., two-wire or four-wire)
- the type of calling (i.e., originating, terminating or two-way)
- type of Supervisory Signaling.

When the optional screening, switching and/or recording functions are not provided at the customer serving wire center, Channel Mileage, as set forth in 7.2.1 following, must be ordered between that wire center and the nearest WSO where the screening, switching and/or recording functions can be provided.

5.2.4 Mixed Use Facilities - Switched and Special Access

Mixed use is the provision of both Switched and Special Access Services over the same High Capacity facilities. Mixed use facilities to a hub will be ordered and provided as Special Access Service. Where mixed use is employed, individual services utilizing these facilities must be ordered either as Switched Access Service or Special Access Service as further elaborated and set forth in 6.4.7 and 7.2.7 following. When placing the order for the individual service(s), the customer must specify a channel assignment for each service ordered.

These revisions filed under Transmittal No. 12

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)5.2.5 Miscellaneous Services

Testing Service, Additional Labor, Telecommunications Service Priority and Special Facilities Routing shall be ordered with an Access Order or may subsequently be added to a pending order at any time up to and including the service date for the access service. When miscellaneous services are added to a pending order a service date change may be required. When a service date change is required, the service date change charge as set forth in rate sections following will apply. When miscellaneous services are added to a pending order, charges for a design change as set forth in rate sections following will apply when an engineering review is required. If both a service date change and an engineering review are required, both the Service Date Change Charge and the Design Change Charge will apply as set forth in 5.4.3(B) following.

The rates and charges for these services, as set forth in rate sections of this tariff, will apply in addition to the ordering charges set forth in rate sections. and the rates and charges for the Access Service with which they are associated.

Additional Engineering is not an ordering option, but will be applied to an Access Order when the Telephone Company determines that Additional Engineering is necessary to accommodate a customer request. Additional Engineering will only be required as set forth in 13.1 following. When it is required, the customer will be so notified and will be furnished with a written statement setting forth the justification for the Additional Engineering as well as an estimate of the charges. If the customer agrees to the Additional Engineering, a firm order will be established. If the customer does not want the service or facilities after being notified that Additional Engineering of Telephone Company facilities is required, the order will be withdrawn and no charges will apply. Once a firm order has been established, the total charge to the customer for the Additional Engineering may not exceed the estimated amount by more than 10%.

5.2.6 Frame Relay Access Service

When ordering Frame Relay Access Service, a minimum of two port connections are required for data to be transported between customer designated premises. When placing the order the customer must specify:

- the number of Permanent Virtual Connections (PVCs) required;
- the location of the ports for each PVC;
- the Committed Information Rates (CIRs) that will be associated with each PVC;
- that the traffic consists of more than 10% interstate traffic.

The port connection the special access facility to the Telephone Company frame relay switch must be ordered and provided at the same speed as the special access facility.

When connecting to the port of another customer, the ordering customer must obtain authorization from the other customer.

When as extended PVC is ordered, the customer is responsible for placing the order with all telephone companies involved.

(N)

(N)

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

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## ACCESS SERVICE

5. Access Ordering (Cont'd)5.2 Ordering Requirements (Cont'd)

(N)

5.2.7 Asynchronous Transfer Mode Cell Relay Access Service (ATM-CRS)

When placing an order for ATM-CRS, the customer must specify:

- the customer designated premises;
- the type(s) of ATM-CRS Port interface(s);
- the speed of each ATM-CRS Port;
- the number, bandwidth capacity and traffic routing prioritization parameter for each ATM-CRS Virtual Path associated with an ATM-CRS Port;
- the ATM-CRS Ports and Virtual Paths associated with ATM-CRS Virtual Circuit Channels being established by the Telephone Company, of applicable;
- options desired, if applicable;
- that the traffic consists of more than 10 percent interstate traffic.

When connecting to the ATM-CRS Port of another customer, the ordering customer must obtain authorization from the other customer.

(N)

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company

Access Services provided by more than one Telephone Company are services where one end of the Local Transport, Directory Transport or Channel Mileage element is in the operating territory of one Telephone Company and the other end of the element is in the operating territory of a different Telephone Company or where the Interim NXX Translation service and the end office are not provided by the same Telephone Company.

The ordering procedure for this service is dependent upon the billing arrangement, as set forth in 2.4.7 preceding, to be used by the Telephone Companies involved in providing the Access Service. The Telephone Company will notify the customer which of the ordering procedures will apply.

5.3.1 Non Meet Point Billing Ordering - FGA(A) Single Company Billing Ordering

The Telephone Company receiving the order from the customer will arrange to provide the service and bill the customer as set forth in 2.4.7(A)(1). The customer will place the order with the Telephone Company as follows:

For FGA Switched Access Service the customer will place the order with the Telephone Company in whose territory the first point of switching is located. The first point of switching is the dial tone office.

When the first point of switching is not in the same Telephone Company's territory as the Interexchange Carrier premises, the customer must supply a copy of the order to the Telephone Company in whose territory the Interexchange Carrier premises is located and any other Telephone Company(s) involved in providing the service. When service is provided through a centralized equal access provider, the customer must supply a copy of the order to that provider.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering

Each Telephone Company will provide its portion of the Access Service within its operating territory to an interconnection point(s) with the other Telephone Company(s). Billing Percentages will be determined by the Telephone Companies involved in providing the Access Service and listed in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC.

TARIFF F.C.C. NO. 4. Each Telephone Company will bill the customer for its portion of the service as set forth in 2.4.7. All other appropriate charges in each Telephone Company tariff are applicable.

\*  
\*

For the service(s) ordered as set forth following, the customer must also supply a copy of the order to the Telephone Company in whose operating territory a customer designated premises is located and any other Telephone Company(s) involved in providing the service. Additionally, when service is provided through a centralized equal access provider, the customer must supply a copy of the order to that provider.

(A) For Feature Group A and B Switched Access Services, the customer must place an order with the Telephone Company in whose territory the first point of switching is located, (i.e., FGA - dial tone office, FGB - access tandem or end office). The Telephone Company will designate the first point(s) of switching for FGB Services where the Telephone Company elects to provide equal access through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

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(B) For Feature Group C and D Switched Access Services, the customer must place an order with the Telephone Company in whose territory the end office is located. Customers may, at their option, order FGD to the access tandem. When ordered to the access tandem, and the access tandem and the end office are not in the same Telephone Company operating territory, the customer must also supply a copy of the order to each additional Telephone Company subtending the access tandem.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.



## ACCESS SERVICE

5. Access Ordering (Cont'd)5.3 Access Orders For Services Provided By More Than One Telephone Company (Cont'd)5.3.2 Meet Point Billing Ordering (Cont'd)

- (C) Customers ordering Special Access Service to be interconnected with Switched Access Services at Telephone Company designated WATS Serving Offices for the provision of WATS or WATS-type Services must place an order with each Telephone Company in whose territory the end office and the WATS Serving Office are located, if they are not collocated.
- (D) Except for Special Access Service as set forth in (C) above or as set forth in (E) below, the customer may place the order for a Special Access Service with either Exchange Telephone Company.
- (E) For Special Access Service involving a hub(s) the customer must place the order with the Telephone Company(s) in whose territory the hub(s) is located.
- (F) For Directory Assistance Service, the customer must place an order with the Telephone Company in whose territory the Directory Assistance Location is located.
- (G) For initiation, additions, changes or deletions to the Interim NXX Translation code(s), the customer must place an order with the Telephone Company who provides the Interim NXX Translation. The customer must also provide a copy of the order to the Telephone Companies subtending the Interim NXX Translation office.
- (H) For a Special Access Service connection to a frame relay network, the customer must place the order with the Telephone Company that provides the frame relay switch. Special Access Service in this situation must be ordered to the wire center equipped with a frame relay switch.
- (I) For Special Access Service used in conjunction with Asynchronous Transfer Mode Cell Relay Access Service (ATM-CRS), the customer must place the order with each Telephone Company that provides ATM-CRS Port connection.

(N)

(N)

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98660

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering5.4.1 Access Order Charge

The Access Order Charge is applied to all customer requests for new Special and Switched Access Service and Directory Assistance Service. In addition, the Access Order Charge is applicable to customer requests for additions, changes or rearrangements to existing Special and Switched Access Service and Directory Assistance and Digital Subscriber Line Access Services with the following exceptions

The Access Order Charge does not apply:

- When a Service Date Change Charge is applicable.
- When a Design Change Charge is applicable.
- To administrative changes as set forth in 6.4.1(B)(3), 7.2.2(C)(3) and 8.1.5(D), 16.1.2 (B) (2) (b), and 16.2.4 (B) (2) (b), following. (C)
- When a change to a pending order does not result in the cancellation of the pending order and the issuance of a new order.
- When the Interim NXX Translation charge is applicable.
- When a Miscellaneous Service Order Charge is applicable.
- When a Presubscription Charge is applicable.
- When a Telephone Company initiated network reconfiguration requires a customer's existing access service to be reconfigured.
- When a Billing Name and Address Order Charge is applicable.
- When a 900 Blocking Service charge is applicable.
- When Payphone Service Providers (PSPs) obtain Coin Supervision Additive Service in conjunction with local exchange service lines for the provision of pay telephone service.
- To ADSL Access Service as set forth in Section 8.1, following.
- When a DSL Network Reconfiguration Charge is applicable.

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.1 Access Order Charge (Cont'd)

- When a customer requests a change of trunks from tandem-switched transport to direct-trunked transport or orders the disconnection of over provisioned trunks, providing:
- the change is ordered anytime between June 17, 1997 and December 31, 1998 and
- the change is completed no later than March 31, 1999 and
- the orders to disconnect existing trunks and to connect the new trunks are placed at the same time.

The Access Order Charge will be applied on a per order basis to each order received by the Telephone Company or copy of an order received by the Telephone Company pursuant to 5.3.1 preceding and 5.3.2 preceding, except by the Telephone Company applying the Interim NXX Translation charge, and is in addition to other applicable charges as set forth in this and other sections of this tariff. The Access Order Charge will be applied on a per order basis to establish a new Term Plan under the DSL Access Services Discount Pricing Arrangement as described in 8.3, following.

(N)  
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5.4.2 Miscellaneous Service Order Charge

A Miscellaneous Service Order Charge, as set forth in rate sections following, applies to any service, or combination of services ordered simultaneously from Section 13. of the Tariff for which a service order is not already pending (with the exception of Presubscription (13.4), Billing Name and Address Service (13.7) and 900 Blocking (13.6.2) and Payphone Specific Coding Digits Service (13.11) which do not have the charge applied). The Miscellaneous Service Order Charge is an administrative charge designed to compensate for the expenses associated with service order issuance.

The charge always applies to the following services since a pending service order would not exist:

- 
- 
- 
- 
- 

Overtime  
Standby  
Testing  
Other L  
Mainter

The Miscellaneous Service Order Charge will also apply to the following services if they are ordered subsequent to the initial installation of the associated access service, thereby necessitating the issuance of another service order:

- Telecommunications Service Priority (13.3.3),
- Controller Arrangement [13.3.4(A)],
- International Blocking Service (13.6).
- Originating Line Screening (OLS) Service (13.9)

These revisions filed under Transmittal No. 8

Issued: May 31, 2000

Effective: June 15, 2000

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.2 Miscellaneous Service Order Charge (Cont'd)

The charge does not apply to the following services since there would exist a pending service order:

- Additional Engineering (13.1),
- Overtime Installation (13.2.1),
- Standby Acceptance Testing (13.2.3),
- Testing and Maintenance with Other Telephone Companies when in conjunction with Acceptance Testing (13.2.4),
- Additional Cooperative Acceptance Testing [13.3.1(A)(1) and 13.3.1(B)(1)].
- Coin Supervision Additive Service (13.10).

5.4.3 Access Order Change Charges

Access Order changes involve service date changes and design changes. The customer may request a change of its Access Order prior to the service date. The Telephone Company will make every effort to accommodate a requested change when it is able to do so with the normal work force assigned to complete such an order within normal business hours. If the change cannot be made with the normal work force during normal business hours, the Telephone Company will notify the customer. If the customer still desires the Access Order change, the Telephone Company will schedule a new service date as set forth in 5.1.2 preceding. All charges for Access Order change as set forth in rate sections will apply on a per occurrence basis.

Any increase in the number of Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity, or Frame Relay Connections and/or PVCs, or CCS/ SS7

Port Terminations, or ATM-CRS Ports, Virtual Paths or Virtual Circuit Channels will be treated as a new Access Order (for the increased amount only).

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If order changes are necessary to satisfy the transmission performance for a Special Access Service ordered by a customer, these changes will be made without order change charges being incurred by the customer.

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(A) Service Date Change

The customer may request a change of service date on a pending Access Order prior to the service date. A change of service date is a change of the scheduled service date by the customer to either an earlier date or a later date which does not exceed 30 calendar days from the original service date.

If the Telephone Company determines that the customer's request can be accommodated without delaying the service dates for orders of other customers, the service date will be changed and the Service Date Change Charge, as set forth in rate sections following, will be applied to the order.

If the service date is changed to an earlier date, and the Telephone Company determines additional labor or extraordinary costs are necessary to meet the earlier service date requested by the customer, the customer will be notified by the Telephone Company that Expedited Order Charges as set forth in 5.1.2 preceding apply.

Such charges will apply in addition to the Service Date Change Charge.

If the requested service date exceeds 30 calendar days following the original service date, and the Telephone Company determines that the customer's request can be accommodated, the Telephone Company will cancel the original order and apply the Cancellation Charges as set forth in 5.6.3 following. A new Access Order with a new service date will be issued. The Service Date Change Charge will not apply, however, the Access Order Charge will apply to the new order.

If the service date is changed due to a design change as set forth in (B) following, the Service Date Change Charge will apply.

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.4 Charges Associated with Access Ordering (Cont'd)5.4.3 Access Order Change Charges (Cont'd)(B) Design Change

The customer may request a design change to the service ordered prior to the requested service date. A design change is any change to an Access Order which requires engineering review. An engineering review is a review by Telephone Company personnel, of the service ordered and the requested changes to determine what changes in the design, if any, are necessary to meet the changes requested by the customer. Design changes include such things as the addition or deletion of optional features or functions or a change in the type of Transport Termination (Switched Access only), type of channel interface, type of Interface Group or technical specification package, or a change in the destination or speed of a Frame Relay Access Service Permanent Virtual Connection or an Asynchronous Transfer Mode

Cell Relay Access Service Virtual Path. Design changes do not include a change of customer designated premises, first point of switching, Feature Group type or Special Access Service channel type. Changes of this nature will require the issuance of a new order and the cancellation of the original order with appropriate cancellation charges applied.

(C)  
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(C)

The Telephone Company will review the requested change, notify the customer whether the change is a design change, if the change can be accommodated and if a new service date is required. If the customer authorizes the Telephone Company to proceed with the design change, a Design Change Charge as set forth in rate sections following will apply in addition to the charge for Additional Engineering as set forth in rate sections following. If a change of service date is required, the Service Date Change Charge as set forth in rate sections following will also apply. The Access Order Charge as specified in rate sections following does not apply.

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Periods and Cancellations5.5.1 Minimum Periods

The minimum period for part-time Video and Program Audio Special Access Services is one day even though the service will be provided only for the duration of the event specified on the order (e.g., one-half hour, two hours, five hours, etc.).

The minimum period for Switched Access High Capacity DS3 Entrance Facilities and Direct Trunked Transport is as set forth in 6.1.3 following. The minimum period for High Capacity DS1 and DS3 Special Access Services is as set forth in 7.2.8 following. The minimum period for Frame Relay Access service is as set forth in Section 16, following. The minimum period for

Asynchronous Transfer Mode Cell Relay Access Service is as set forth in Section 16, following.

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The minimum period for which Directory Assistance Service and the Directory Access Service is provided and for which charges apply is six months. A minimum period of six months applies for each additional period of service ordered or extended.

Switched Access Service usage rated services (i.e., End Office, Common Line, Tandem Switched Transport, and Residual Interconnection Charge) have no minimum period. The minimum period for which all other Access Service is provided and for which charges are applicable, is one month.

5.5.2 Development of Minimum Period Charges

When Access Service is disconnected after commencement of service but prior to the expiration of the minimum period, charges are applicable for the balance of the minimum period. A disconnect constitutes facilities being returned to available inventory.

The Minimum Period Charge for monthly billed services will be determined as follows:

- (A) For Switched Access Service, the charge for a month or fraction thereof is equal to the applicable recurring charges plus any nonrecurring and/or special construction charge(s) that may be due.
- (B) For Special Access Service and flat rated Switched Access Service, the charge for a month or fraction thereof is the applicable monthly rates for the appropriate channel type plus any optional features, nonrecurring and/or special construction charge(s) that may apply.
- (C) The Minimum Period Charge for Digital Subscriber Line Access Service is the applicable monthly rate or fraction thereof plus any nonrecurring charge(s) that may apply.

Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.2 Development of Minimum Period Charges (Cont'd)

The Minimum Period Charge for part-time Video and Program Audio Services is the applicable daily rate for the appropriate channel type as set forth in 7.2.4 following.

5.5.3 Cancellation of an Access Order

(A) A customer may cancel an Access Order for the installation of service on any date prior to the service date. The cancellation date is the date the Telephone Company receives written or verbal notice from the customer that the order is to be cancelled. The verbal notice must be followed by written confirmation within 10 days. If a customer or a customer's end user is unable to accept Access Service within 30 calendar days after the original service date, the customer has the choice of the following options:

- The Access Order shall be cancelled and charges set forth in (B) following will apply or,
- Billing for the service will commence.

In such instances, the cancellation date or the billing date, depending on which option is selected by the customer, shall be the 31st day beyond the original service date of the Access Order.



## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

(B) When a customer cancels an Access Order for the installation of service, a Cancellation Charge will apply as follows:

(1) Installation of Switched or Special Access Service facilities is considered to have started when the Telephone Company incurs any cost in connection therewith or in preparation thereof which would not otherwise have been incurred.

(2) Where the customer cancels an Access Order prior to the start of installation of access facilities, no charges shall apply.

(3) Where installation of access facilities has been started prior to the cancellation, the charges specified in (a) or (b) following, whichever is lower, shall apply.

(a) A charge equal to the costs incurred in such installation, less estimated net salvage. Such costs include the nonrecoverable cost of equipment and material ordered, provided or used, plus the nonrecoverable cost of installation and removal including the costs of engineering, labor, supervision, transportation, rights-of-way and other associated costs;

(b) The charge for the minimum period of Switched or Special Access Service ordered by the customer.

(C) When a customer cancels an order for the discontinuance of service, no charges apply for the cancellation.

(D) When a customer cancels an order for the installation of Digital Subscriber Line Access Service, no charges apply for the cancellation.

(N)  
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(N)

These revisions filed under Transmittal No. 8

Issued: May 31, 2000

Effective: June 15, 2000

Supervisor, Tariffs

805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

5. Access Ordering (Cont'd)5.5 Minimum Period and Cancellations (Cont'd)5.5.3 Cancellation of an Access Order (Cont'd)

- (D) If the Telephone Company misses a service date by more than 30 days and such delay is not requested or caused by the customer (excluding those circumstances where the date is missed due to acts of God, governmental requirements, work stoppages and civil commotions), the customer may cancel the Access Order without incurring cancellation charges.

5.5.4 Partial Cancellation Charge

Any decrease in the number of ordered Special Access Service channels or Switched Access Service lines, trunks or busy hour minutes of capacity, or Frame Relay Connections and/or PVCs, or CCS/SS7 Port Terminations, or Asynchronous Transfer Mode Cell Relay Access Service Ports, Virtual Paths or Virtual Circuit Channels will be treated as a partial cancellation and charges will be determined as set forth in 5.5.3(B) preceding.

(C)  
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Transmittal No. 20

Issued: April 3, 2002

Effective: April 17, 2002

Supervisor, Tariffs  
805 Broadway, Vancouver, WA 98668

## ACCESS SERVICE

6. Switched Access Service6.1 General

Switched Access Service, which is available to customers for their use in furnishing their services to end users, provides a two-point communications path between a customer designated premises and an end user's premises. It provides for the use of common terminating, switching, and trunking facilities and for the use of common subscriber plant of the Telephone Company. Switched Access Service provides for the ability to originate calls from an end user's premises to a customer designated premises, and to terminate calls from a customer designated premises to an end user's premises in the LATA where it is provided. Specific references to material describing the elements of Switched Access Service are provided in 6.1.3 and 6.5 through 6.9 following.

Rates and charges for Switched Access Service depend generally on the specific Feature Group ordered by the customer, e.g., for MTS or WATS services or MTS/WATS equivalent services, and whether it is provided in a Telephone Company end office that is equipped to provide equal or non equal access. Rates and charges for Switched Access Service are set forth in rate sections following. The application of rates for Switched Access Service is described in 6.4 following. Rates and charges for services other than Switched Access Service, e.g., a customer's interLATA toll message service, may also be applicable when Switched Access Service is used in conjunction with these other services. Descriptions of such applicability are provided in 6.4.5, 6.4.9, 6.5.1(H), 6.5.3, 6.6.1(G), 6.6.2(D), 6.7.1(F) and 6.8.1(E) following. Finally, a credit is applied against line side Switched Access Service charges as described in 6.4.8 following.

Switched Access Service purchased from the provisions of this tariff may be commingled with unbundled network elements, where available, or unbundled network element combinations, where available, purchased pursuant to the Commission's Part 51 Interconnection Rules and in compliance with the Federal Communications Commission's Report and Order and Order on Remand and Further Notice of Proposed Rulemaking in CC Docket Nos. 01-338, 96-98 and 98-147, adopted February 20, 2003 and released August 21, 2003 (FCC 03-36). Unbundled elements and commingling are not available in designated rural CenturyTel Operating companies where a 251 (f) exemption is in effect.

(N)

(N)

Transmittal No. 33

Issued: November 6, 2003

Effective: November 21, 2003

Vice President, External Relations  
PO Box 4065, Monroe, LA 71211

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Description and Provision of Switched Access Service Arrangements(A) Description

Switched Access Service is provided in four different Feature Group arrangements which are service categories of standard and optional features. These are differentiated by their technical characteristics, e.g., line side vs. trunk side connection at the Telephone Company first point of switching. They are also differentiated by optional feature availability and the manner in which the end user accesses them in originating calling, e.g., with or without access codes of various lengths and digits.

The provision of each Feature Group requires Local Transport facilities, including an Entrance Facility where required and the appropriate End Office functions. In addition, Special Access Service may, at the option of the customer, be connected with Feature Groups A, B, C, or D at Telephone Company designated WATS Serving Offices.

There are three specific transmission specifications (i.e., Types A, B and C) that have been identified for the provision of Feature Groups. The technical specifications for the Entrance Facility and Direct Trunked Transport are the same as those set forth in Section 7. following for Voice Grade and High Capacity services. The specifications provided are dependent on the Interface Group and the routing of the service, i.e., whether the service is routed directly to the end office or via an access tandem. The parameters for the transmission specifications are set forth in 15.1.2 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Description and Provision of Switched Access Service Arrangements  
(Cont'd)(A) Description (Cont'd)

Feature Groups are arranged for either originating, terminating or two-way calling, based on the customer end office switching capacity ordered. Originating calling permits the delivery of calls from Telephone Exchange Service locations to the customer designated premises. Terminating calling permits the delivery of calls from the customer designated premises to Telephone Exchange Service locations. Two-way calling permits the delivery of calls in both directions, but not simultaneously. The Telephone Company will determine the type of calling to be provided unless the customer requests that a different type of directional calling is to be provided. In such cases, the Telephone Company will work cooperatively with the customer to determine the directionality.

There are various optional features associated with Local Transport, Common Switching and Transport Termination available with the Feature Groups. In addition, the Interim NXX Translation and Operator Transfer Service optional features are available with Feature Group C and Feature Group D.

Operator Transfer Services will be provided over FGC or FGD switched access service trunks from the operator service location to the customer's premises. Where required by technical limitations, a separate FGC or FGD trunk group will be established for Operator Transfer Service. The operator service location will provide trunk answer and disconnect supervisory signaling to the customer.

Detailed descriptions of each of the available Feature Groups are set forth in 6.5 through 6.8 following. Each Feature Group is described in terms of its specific physical characteristics and calling capabilities, the optional features available for use with it and the standard testing capabilities.

The Common Switching and Transport Termination optional features, which are described in 6.9 following, unless specifically stated otherwise, are available at all Telephone Company end office switches.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Description and Provision of Switched Access Service Arrangements (Cont'd)(B) Manner of Provision

Switched Access is furnished in either quantities of lines or trunks, or in busy hour minutes of capacity (BHMCs). FGA Access and FGB Access are furnished on a per-line or per-trunk basis respectively. FGC Access and FGD Access are furnished on a BHMC and on a per trunk basis as set forth in 5.2 preceding.

BHMCs are differentiated by type and directionality of traffic carried over a Switched Access Service arrangement. Differentiation of traffic among BHMC types is necessary for the Telephone Company to properly design Switched Access Service to meet the traffic carrying capacity requirement of the customer.

There are three major BHMC categories identified as: Originating, Terminating and Directory Assistance. Originating BHMCs represent access capacity within a LATA for carrying traffic from the end user to the customer; Terminating BHMCs represent access capacity within a LATA for carrying traffic from the customer to the end user; and, Directory Assistance BHMCs represent access capacity within a LATA for carrying Directory Assistance traffic from the customer to a Directory Assistance location. When ordering capacity for FGC Access or FGD Access in BHMCs, the customer must at a minimum specify such access capacity in terms of Originating BHMCs and/or Terminating BHMCs.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.1 Description and Provision of Switched Access Service Arrangements (Cont'd)(B) Manner of Provision (Cont'd)

Because some customers will wish to further segregate their originating traffic into separate trunk groups, or because segregation may be required by network considerations originating BHMCs are further categorized into Domestic, 700, Toll Free Service Access Code (e.g. 800, 888, etc.), 900, Operator, IDDD and Operator Transfer Services. Domestic BHMCs represent access capacity for carrying only domestic traffic other than 700, Toll Free Service Access Code (e.g. 800, 888, etc.), 900, Operator and Operator Transfer Services traffic; IDDD BHMCs represent access capacity for carrying only international traffic; and, 700, Toll Free Service Access Code (e.g. 800, 888, etc.), 900, Operator and Operator Transfer Services BHMCs represent access capacity for carrying, respectively, only 700, Toll Free Service Access Code (e.g. 800, 888, etc.), 900, Operator or Operator Transfer Services traffic. When ordering such types of access capacity, the customer must specify Domestic, 700, Toll Free Service Access Code (e.g. 800, 888, etc.), 900, Operator, IDDD or Operator Transfer Services BHMCs.

6.1.2 Ordering Options and Conditions

Switched Access Service is ordered under the Access Order provisions set forth in 5.2 preceding. Also, included in that section are regulations concerning miscellaneous service order charges which may be associated with Switched Access Service ordering (e.g., Service Date Changes, Cancellations, etc.).

6.1.3 Rate Categories

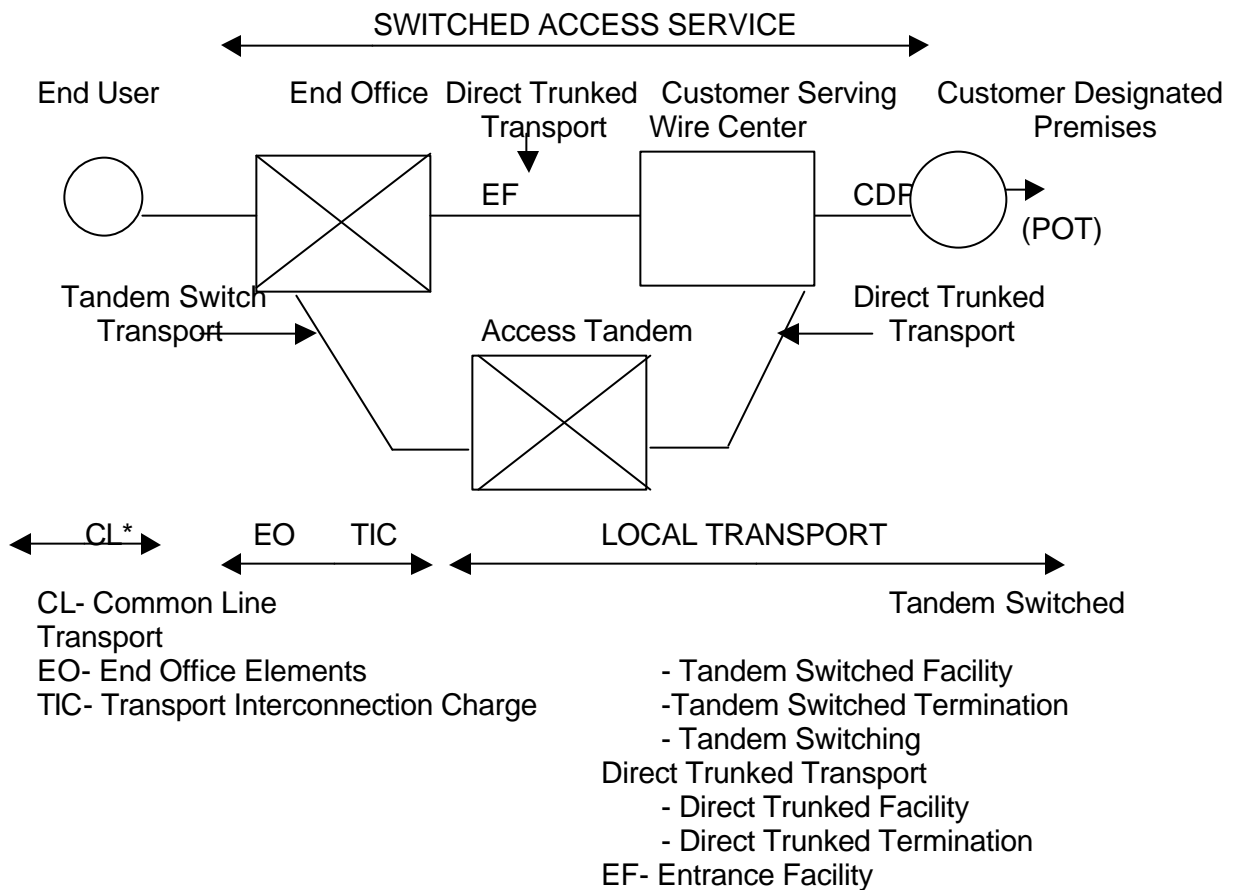
There are four rate categories which apply to Switched Access Service:

- Local Transport (described in 6.1.3(A) following)
- End Office (described in 6.1.3(B) following)
- Chargeable Optional Features (described in 6.1.3(C) following)
- Common Line (described in Section 3. preceding)

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)

The following diagram depicts a generic view of the components of Switched Access Service and the manner in which the components are combined to provide a complete Access Service.



\* Common Line Access Service is provided under Section 3 preceding



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport

The Local Transport rate category establishes the charges related to the transmission and tandem switching facilities between the customer designated premises and the end office switch(es), which may be a Remote Switching Module(s), where the customer's traffic is switched to originate or terminate the customer's communications. Mileage measurement rules are set forth in 6.4.6 following and in this section.

Local Transport is a two-way voice frequency transmission path composed of facilities determined by the Telephone Company. The two-way voice frequency transmission path permits the transport of calls in the originating direction (from the end user end office switch to the customer designated premises) and in the terminating direction (from the customer designated premises to the end office switch), but not simultaneously. The voice frequency transmission path may be comprised of any form or configuration of plant capable of and typically used in the telecommunications industry for the transmission of voice and associated telephone signals within the frequency bandwidth of approximately 300 to 3000 Hz.

The customer must specify the choice of facilities (i.e., Voice Grade 2 or 4 wire or High Capacity DS1 or DS3) to be used in the provision of the Direct Trunked Transport or Entrance Facility.

The customer must specify when ordering (1) whether the service is to be directly routed to an end office switch or through an access tandem switch, (2) the type of Direct Trunked Transport and whether it will overflow to Tandem Switched Transport when service is directly routed to an end office, (3) the type of Entrance Facility, (4) the directionality of the service, and (5) when multiplexing is required the hub(s) at which the multiplexing will be provided.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(D)  
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(D)

When the customer has both Tandem Switched Transport and Direct Trunked Transport at the same end office, the customer will be provided Alternate Traffic Routing as set forth in 6.4.6 following.

Direct Trunked Transport is available at all tandems and at all end offices except those end offices identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. as not having the capability to provide Direct Trunked Transport.

Direct Trunked Transport is not available: (1) from end offices that provide equal access through a Centralized Equal Access arrangement, or (2) from end offices that lack recording or measurement capability.

Normally, Direct Trunked Transport of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls from an end office is available only from Service Switching Point (SSP) equipped end offices. However, certain non-SSP equipped end offices can accommodate direct trunking of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls. These end offices are also identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C. No. 4.

Unless otherwise ordered by the F.C.C., where the Telephone Company elects to provide equal access through a centralized equal access arrangement, the Telephone Company will designate the serving wire center. The designated SWC will normally be that wire center which provides dial tone to the telephone company centralized Equal Access tandem office identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. When service is provided in cooperation with a non telephone company provider of centralized Equal Access, the SWC will be that wire center which would

## ACCESS SERVICE

6. Switched Access Service (Cont'd)  
     6.1 General (Cont'd)  
         6.1.3 Rate Categories (Cont'd)  
             (A) Local Transport (Cont'd)

normally provide dial tone to the telephone company point of interconnection with the non telephone company provider of Centralized Equal Access specified in the tariff of the Centralized Equal Access provider. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

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Local Transport is provided at the rates and charges set forth in rate sections following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following. When more than one Telephone Company is involved in providing the Switched Access Service, the Local Transport rates are applied as set forth in 2.4.7 preceding.

The Local Transport Rate Category includes five classes of rate elements: (1) Entrance Facility, (2) Direct Trunked Transport, (3) Tandem Switched Transport, (4) Transport Interconnection Charge, and (5) Multiplexing.

(1) Entrance Facility

The Entrance Facility recovers a portion of the costs associated with a communications path between a customer designated premises and the serving wire center of that premises. Included as part of the Entrance Facility is a standard channel interface arrangement which defines the technical characteristics associated with the type of facilities to which the access service is to be connected at the customer designated premises and the type of signaling capability, if any.

Three types of Entrance Facility are available: (1) Voice Grade 2 or 4 wire (an analog channel with an approximate bandwidth of 300 to 3000 Hz), (2) High Capacity DS1 (an isochronous serial digital channel with a rate of 1.544 Mbps) and (3) High Capacity DS3 (an isochronous serial digital channel with a rate of 44.736 Mbps). The minimum period for which a DS3 Entrance Facility is provided is twelve months.

One charge applies for each Entrance Facility that is terminated at a customer designated premises. This charge specified in rate sections following will apply even if the customer designated premises and the serving wire center are collocated in a Telephone Company building.

A customer's Local Transport may be connected to the Entrance Facility of another customer, providing the other customer submits a Letter of Authorization for this connection and assumes full responsibility for the cost of the Entrance Facility.

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(2) Direct Trunked Transport

The Direct Trunked Transport rate elements recover a portion of the cost associated with a communications path between a serving wire center and an end office or serving wire center and a tandem on circuits dedicated to the use of a single customer.

Direct Trunked Transport is available to all tandems and to all end offices except those end offices identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4, WIRE CENTER INFORMATION as not having the capability to provide Direct Trunked Transport.

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Direct Trunked Transport is not available: (1) from end offices that provide equal access through a Centralized Equal Access arrangement, or (2) from end offices that lack recording or measurement capability.

Normally, Direct Trunked Transport of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls from an end office is available only from Service Switching Point (SSP) equipped end offices. However, certain non-SSP equipped end offices can accommodate direct trunking of originating Toll Free Service Access Code (e.g. 800, 888, etc.) calls.

These end offices are also identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC., TARIFF F.C.C.No. 4. Three types of Direct Trunked Transport are available: (1) Voice Grade (an analog channel with an approximate bandwidth of 300 to 3000 Hz), (2) High Capacity DS1 (an isochronous serial digital channel with a rate of 1.544 Mbps), and (3) High Capacity DS3 (an isochronous serial digital channel with a rate of 44.736 Mbps). The minimum period for which a High Capacity DS3 Direct Trunked Transport is provided is twelve months.

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\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(2) Direct Trunked Transport (Cont'd)

High Capacity DS3 Direct Trunked Transport can not be terminated at end offices that are not identified as hub<sup>3</sup> offices that provide DS3 to DS1 multiplexing. Additionally, DS1 Direct Trunked Transport can not be terminated at end offices that are not identified as hub offices that provide DS1 to Voice Grade multiplexing or are not electronic end offices. Offices that provide multiplexing are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC TARIFF F.C.C. NO. 4, WIRE CENTER INFORMATION.

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\*

Direct Trunked Transport rates consist of a Direct Trunked Facility rate specified in rate sections following which is applied on a per mile basis and a Direct Trunked Termination rate which is applied at each end of each measured segment of the Direct Trunked Facility (e.g., at the end office, hub, tandem, and serving wire center). When the Direct Trunked Facility mileage is zero, neither the Direct Trunked Facility rate nor the Direct Trunked Termination rate will apply.

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(2) Direct Trunked Transport (Cont'd)

The Direct Trunked Facility rate recovers a portion of costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of the interoffice circuits.

The Direct Trunked Termination rate specified in rate sections following recovers a portion of the costs of the circuit equipment that is necessary for the termination of each end of the Direct Trunked Facility.

(3) Tandem Switched Transport

The Tandem Switched Transport rate elements recover a portion of the costs associated with a communications path between a tandem and an end office or between a tandem and an end office on circuits that are switched at a tandem switch. (C)

Tandem Switched Transport rates consist of a Tandem Switching rate, a Tandem Switched Facility rate, and a Tandem Switched Termination rate.

The Tandem Switching rate recovers a portion of the costs of switching traffic through an access tandem. The Tandem Switching rate specified in rate sections following is applied on a per access minute per tandem basis for all originating and all terminating minutes of use switched at the tandem. Tandem locations are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4, WIRE CENTER INFORMATION.

The Tandem Switched Facility rate recovers a portion of the costs of transmission facilities, including intermediate transmission circuit equipment, between the end points of interoffice circuits. The Tandem Switched Facility rate specified in rate sections following is applied on a per access minute per mile basis for all originating and terminating minutes of use routed over the facility.

The Tandem Switched Termination rate recovers a portion of the costs of circuit equipment necessary for the termination of each end of each measured segment of the Tandem Switched Facility. The Tandem Switched Termination rate specified in rate sections following is applied on a per access minute basis (for all originating and terminating minutes of use routed over the facility) at each end of each measured segment of Tandem Switched

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(3) Tandem Switched Transport (Cont'd)

Facility (e.g., at the end office, Feature Group A dial tone office, host office, tandem, and serving wire center). When the Tandem Switched Facility mileage is zero, neither the Tandem Switched Facility rate nor the Tandem Switched Termination rate will apply.

(4) Transport Interconnection Charge

The Transport Interconnection Charge recovers the costs associated with Local Transport that are not recovered by the Entrance Facility, Direct Trunked Transport, Tandem Switched Transport, Multiplexing, or dedicated signaling (i.e., SS7) rates. The Transport Interconnection Charge specified in rate sections following applies to all access minutes of use (i.e., both Tandem Switched and Direct Trunked).

(5) Multiplexing

DS3 to DS1 Multiplexing charges specified in rate sections following apply when a High Capacity DS3 Entrance Facility or High Capacity DS3 Direct Trunked Facility is connected with High Capacity DS1 Direct Trunked Transport. The DS3 to DS1 multiplexer will convert a 44.736 Mbps channel to 28 DS1 channels using digital time division multiplexing.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(6) Interface Groups

Ten Interface Groups are provided for terminating the Entrance Facility at the customer's designated premises. Technical specifications concerning the available interface groups are set forth in 15.1 following.

(7) Nonchargeable Optional Features

Where transmission facilities permit, the individual transmission path between the customer's designated premises and the first point of switching may at the option of the customer be provided with the following optional features as set forth and described in 15.1.1(E) following.

- Supervisory Signaling
- Customer Specified Entry Switch Receive Level
- Customer Specification of Local Transport Termination



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(A) Local Transport (Cont'd)(8) Chargeable Optional Features

Toll Free Service Access Code Data Base Access Service is provided to all customers in conjunction with FGC and FGD switched access service. A Basic or Vertical Feature Query charge, as set forth in rate sections following, is assessed for each query launched to the Toll Free Service Access Code data base. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of Toll Free Service Access Code (e.g. 800, 888, etc.) calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates. The Vertical Feature Query provides this same customer identification function in addition to vertical features which may include: (1) call validation (ensuring that calls originate from subscribed service areas); (2) POTS translation of Toll Free Service Access Code (e.g. 800, 888, etc.) numbers (which is generally necessary for the routing of Toll Free Service Access code (e.g. 800, 888, etc.) calls); (3) alternate POTS translation (which allows) subscribers to vary the routing of Toll Free Service Access Code (e.g. 800, 888, etc.) calls based on factors such as time of day, place of origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3)).

(B) End Office

The End Office rate category establishes the charges related to the local end office switching and end user termination functions necessary to complete the transmission of Switched Access communications to and from the end users served by the local end office. The End Office rate category includes the Local Switching and Information Surcharge rate elements.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching

The Local Switching rate element establishes the charges related to the use of end office switching equipment, the terminations in the end office of end user lines, the terminations of calls at Telephone Company Intercept Operators or recordings, the STP costs, and the SS7 signaling function between the end office and the Signaling Transfer Point.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)

Local Switching does not apply to Feature Groups B and D Switched Access Services associated with Mobile Telephone Switching Offices (MTSOs) directly interconnected to a Telephone Company access tandem office.

Where end offices are appropriately equipped, international dialing may be provided as a capability associated with Local Switching which provides local dial switching for Feature Groups C and D. International dialing provides the capability of switching international calls with service prefix and address codes having more digits than are capable of being switched through a standard FGC or FGD equipped end office.

Rates for Local Switching are set forth in rate sections following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following.

There are four types of functions included in the Local Switching (T) rate element: Common Switching, Transport Termination, Line Termination and Intercept. These are described in (a) through (d) following.

Transmittal No. 27

Issued: November 15, 2002

Vice President, External Relations  
PO Box 4065, Monroe, LA 71211

Effective: November 30, 2002

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)(a) Common Switching

Common Switching provides the local end office switching functions associated with the various access (i.e., Feature Group) switching arrangements. The Common Switching arrangements provided for the various Feature Group arrangements are described in 6.5 through 6.8 following.

Included as part of Common Switching are various nonchargeable optional features which the customer can order to meet the customer's specific communications requirements. These optional features are described in 6.9.1 following.

(b) Transport Termination

Transport Termination functions provide for the line or trunk side arrangements which terminate the Local Transport facilities. Included as part of these functions are various nonchargeable optional termination arrangements. These optional terminating arrangements are described in 6.9.2 following.

The number of Transport Terminations provided will be determined by the Telephone Company as set forth in 6.2.5 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)(c) Line Termination

Line Termination provides for the terminations of end user lines in the local end office. There are two types of Line Terminations, i.e., Common Line Terminations and Special Access Service Terminations utilized in the provision of WATS or WATS-type services at Telephone Company designated WATS Serving Offices.

The above Special Access Service Terminations are differentiated by line side vs. trunk side terminations. In addition, there are various types of originating and terminating line side terminations depending on the type of signaling associated with the Special Access Service. Line side terminations are available with either dial pulse or dual tone multifrequency address signaling.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(B) End Office (Cont'd)(1) Local Switching (Cont'd)(d) Intercept

The Intercept function provides for the termination of a call at a Telephone Company Intercept operator or recording. The operator or recording tells a caller why a call, as dialed, could not be completed, and if possible, provides the correct number.

(2) Information Surcharge

Information Surcharge rates are assessed to a customer based on the total number of access minutes. Information Surcharge rates are as set forth in rate sections following. The application of these rates with respect to individual Feature Groups is as set forth in 6.4.1(C) following.

The Information Surcharge does not apply to Feature Groups B and D Switched Access Services associated with Mobile Telephone Switching Offices (MTSOs) directly interconnected to a Telephone Company access tandem office.

The number of end office switching transmission paths will be determined as set forth in 6.2.5 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features

Where facilities permit, the Telephone Company will, at the option of the customer, provide the following chargeable optional features.

(1) Interim NXX Translation

The Interim NXX Translation rate element provides for customer identification of non-data base services when calls are directed by end users in the 1+SAC+NXX-XXXX (e.g., 1+900+NXX-XXXX) format. The NXX codes are assigned to specific customers in conformance with the North American Numbering Plan (NANP). NXX code assignment(s) will be made by the Bellcore NANP Coordinator. The Telephone Company will use the NXX code to identify the customer to whose point of termination the traffic is to be delivered, (i.e., at appropriately equipped electronic end offices, access tandems or through contracted arrangements with other parties.) It is then the responsibility of the customer to do any further translation the customer deems necessary to route the call. Customer assigned NXX codes which have not been ordered will be blocked.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(1) Interim NXX Translation (Cont'd)

A nonrecurring charge, as set forth in rate sections following, is associated with this optional feature. This nonrecurring charge is assessed by the Telephone Company on a per order, per LATA or Market Area basis and is applied in lieu of the Access Order Charge specified in rate sections following. The nonrecurring charge is assessed only by the Telephone Company that provides the final translation function. A Telephone Company is said to have provided the final Interim NXX Translation when its translation identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation. The description and application of this charge with respect to Feature Group C and Feature Group D is as set forth in 6.4.1(B)(2) and 6.4.1(C) following.

(2) Operator Transfer Services

Operator Transfer Service may be provided with Feature Group C or Feature Group D Switched Access Service at Telephone Company designated Operator Services location. Operator Transfer Service is an originating service. The rate is assessed per 0- call transferred to a customer's operator. An 0- call is considered transferred when the Telephone Company Operator activates the switch transferring the call to the designated customer and the customer acknowledges receipt.

In addition to the Operator Transfer Service charge described above and in 6.9.4 following, Feature Group C or Feature Group D Switched Access rates and charges as set forth in 6.4.1(B)(1) and 6.4.1(C) following and Carrier Common Line Charges set forth in 3.8.5 preceding will apply per minute of use for Operator Transfer Service.



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(2) Operator Transfer Services (Cont'd)

Operator Transfer Service charges, provided for in this tariff, are applied only to those calls actually transferred by the Telephone Company to the customer's operator.

(3) Toll Free Service Access Code Data Base Access Service

Toll Free Service Access Code Data Base Access Service is provide to all customers in conjunction with FGC and FGD switched access service. When a 1+(800, 888, etc) +NXX-XXXX call is originated by an end user, the Telephone Company will utilize the Signaling System 7 (SS7) network to query a Toll Free Service Access Code data base to identify the customer to whom the call will be delivered and provide Vertical Features based on the dialed ten digits. The call will then be routed to the identified customer over FGC or FGD switched access.

A Basic or Vertical Feature Query charge, as set forth in rate sections following, is assessed for each query launched to the data base which identifies the customer to whom the call will be delivered. The Basic Query provides the identification of the customer to whom the call will be delivered and includes area of service routing which allows routing of Toll Free Service Access Code (e.g. 800, 888, etc.) calls by telephone companies to different interexchange carriers based on the Local Access Transport Area (LATA) in which the call originates and multiple carrier routing which allows subscribers to route to different carriers based n factors similar to those in (3) below. The Vertical Feature Query provides the same customer identification as the basic query and vertical features which may include:

- (1) call validation, (ensuring that calls originate from subscribed service areas);
- (2) POTS translation of Toll Free Service Access Code (e.g. 800, 888, etc.) numbers;
- (3) alternate POTS translation (which allows subscribers to vary the routing of Toll Free Service Access Code (e.g. 800, 888, etc.) calls based on factors such as time of day, place or origination of the call, etc.).

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.3 Rate Categories (Cont'd)(C) Chargeable Optional Features (Cont'd)(3) Toll Free Service Access Code Data Base Access Service  
Cont'd)

The description and application of this charge with respect to Feature Group C or Feature Group D is as set forth in 6.4.1(C)(6) and 6.4.1(C) following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.1 General (Cont'd)6.1.4 Special Facilities Routing

Any customer may request that the facilities used to provide Switched Access Service be specially routed. The regulations for Special Facilities Routing (i.e., Avoidance, Diversity and Cable-Only) are set forth in Section 11. following.

6.1.5 Design Layout Report

At the request of the customer, the Telephone Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company

In addition to the obligations of the Telephone Company set forth in Section 2. preceding, the Telephone Company has certain other obligations concerning only the provision of Switched Access Service. These obligations are as follows:

6.2.1 Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including that associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Telephone Company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in 2.4.4(B)(3) preceding.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.2 Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. There are three different standard specifications (Types A, B and C). The standard for a particular transmission path is dependent on the Feature Group, the Interface Group and whether the service is directly routed or via an access tandem. The available transmission specifications are set forth in 15.1.2 following. Data Transmission Parameters are also provided with each Switched Access Service transmission path. The Telephone Company will, upon notification by the customer that the data parameters set forth in 15.1.3 following are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.

The Telephone Company will maintain existing transmission specifications on functioning service configurations installed prior to May 25, 1984, except that service configurations having performance specifications exceeding the standards set forth in 15.1.2 following will be maintained at the performance levels specified.

The transmission specifications concerning Switched Access Service are limits which, when exceeded, may require the immediate corrective action of the Telephone Company. The transmission specifications are set forth in 15.1.2 following. Acceptance limits are set forth in Technical Reference TR-NWT-000334.

This Technical Reference also provides the basis for determining Switched Access Service maintenance limits.

Feature Group C and Feature Group D trunks equipped for Operator Transfer Service are subject to Feature Group C and Feature Group D transmission specifications, respectively, unless otherwise specified.

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results and transmission performance. These data do not include service performance data which are provided under other tariff sections, e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

6.2.4 Testing(A) Acceptance Testing

At no additional charge the Telephone Company will, at the customer's request, cooperatively test at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tone slope, d.c. continuity and operational signaling. When the Local Transport is provided with Interface Groups 2 through 10, and the Transport Termination is two-wire (i.e., there is a four-wire to two-wire conversion in Local Transport), balance parameters (equal level echo path loss) may also be tested.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.4 Testing (Cont'd)(B) Routine Testing

At no additional charge, the Telephone Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C- message noise and Balance (Return Loss).

In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders or their functional equivalent.

The frequency of these tests will be that which is mutually agreed upon by the customer and the Telephone Company, but shall consist of not less than quarterly 1004 Hz Loss and C-message noise tests and an annual Balance test. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

Additional tests may be ordered as set forth in 13.3.1 following. Charges for these additional tests are set forth in rate sections following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.5 Determination of Number of Transmission Paths

For Feature Groups A and B, which are ordered on a per line or per trunk basis respectively, and Feature Groups C and D when ordered on a per trunk basis the customer specifies the type of transport facilities and the number of channels in the order for service.

For Tandem Switched Transport, the Telephone Company will determine the number of Switched Access Service transmission paths to be provided for the Switched Access Feature Group C and D busy hour minutes of capacity ordered. The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in 6.1.1(B) preceding) for the end offices for each Feature Group ordered from a customer's designated premises. The total busy hour minutes of capacity by type (e.g., originating, terminating, IDDD, Operator) for the end office will be converted to transmission paths using standard Telephone Company traffic engineering methods. The number of transmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of the end office switches only, or (3) the use of the tandem switches only.



ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.6 Trunk Group Measurement Reports

Subject to availability, the Telephone Company will make available trunk group data in the form of usage in CCS, peg count and overflow, to the customer based on previously agreed to intervals.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.3 Obligations of the Customer

In addition to the obligations of the customer set forth in Section 2. preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.3.1 Report Requirements

Customers are responsible for providing the following reports to the Telephone Company, when applicable.

(A) Jurisdictional Reports

When a customer orders Switched Access Service for both interstate and intrastate use, the customer is responsible for providing reports as set forth in 2.3.11 preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the interstate charges is set forth in 2.3.12 preceding.

(B) Code Screening Reports

When a customer orders service class routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.3 Obligations of the Customer (Cont'd)6.3.2 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.3.3 Supervisory Signaling

The customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

6.3.4 Short Duration Mass Calling Requirements

When a customer offers service for which a substantial call volume is expected during a short period of time (e.g., 900 service media stimulated events), the customer must notify the Telephone Company at least 48 hours in advance of each peak period. Notification should include the nature, time, duration, and frequency of the event, an estimated call volume, and the telephone number(s) to be used.

On the basis of the information provided, the Telephone Company may invoke network management controls, (e.g., call gapping and code blocking) to reduce the probability of excessive network congestion. The Telephone Company will work cooperatively with the customer to determine the appropriate level of such control.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service. These are usage rates and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in (C) following.

(A) Usage Rates

Usage rates for Switched Access Service are rates that apply on a per access minute basis when a specific rate element is used except for Network Blocking which is applied on a per call blocked basis beyond the blocking threshold. Access minute charges and network blocking charges are accumulated over a monthly period.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: installation of service, Interim NXX Translation optional feature and service rearrangements. These charges, with the exception of the Interim NXX Translation optional feature, are in addition to the Access Order Charge as specified in rate sections following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)  
6.4 Rate Regulations (Cont'd)  
6.4.1 Description and Application of Rates and Charges (Cont'd)  
(B) Nonrecurring Charges (Cont'd)  
(1) Installation of Service

A Local Transport nonrecurring installation charges as set forth in rate sections following will be applied at each serving wire center for each Entrance Facility installed. Additionally, nonrecurring trunk activation charges as set forth in rate sections following will be applied at each end office or access tandem when ordered to the end office on a per order per end office basis or at the tandem when ordered to the tandem for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated (i.e., designated by the customer to be used to carry switched access). A maximum of 24 trunks can be activated on a DS1 facility and a maximum of 672 trunks can be activated on a DS3 facility.

For example, if a customer orders a DS1 Entrance Facility and requests activation of 18 of the available circuits, the customer will be charged one Local Transport High Capacity DS1 Installation nonrecurring charge at the serving wire center and one Direct Trunked Transport trunk activation nonrecurring charge at the end office. If at a later date the customer requests the activation of three more circuits, the customer will then be charged an additional Direct Trunked Transport activation nonrecurring charge. These charges are in addition to the Access Order Charge as specified in rate sections following.

(2) Interim NXX Translation Optional Feature

This nonrecurring charge applies to the initial order for the installation of the Interim NXX Translation optional feature with Feature Group C or Feature Group D Switched Access Service and for each subsequent order received to add or change NXX translation codes. This charge, if applicable, applies whether this optional feature is installed coincident with or at any time subsequent to the installation of Switched Access Services. This charge is applied by the Telephone Company per order, per LATA or Market Area. When it is necessary for multiple telephone companies to provide the translation function, the nonrecurring charge is assessed only by the Telephone Company that provides the final translation function which identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(3) Service Rearrangements

All changes to existing services other than changes involving administrative activities and the off-hook supervisory signaling of FGA Access Services, will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described and charged for as set forth in 6.4.4 following.

- If, due to technical limitations of the Telephone Company, a customer could not combine its Interim NXX traffic with its other trunk side Switched Access Services, no charge shall apply to combine these trunk groups when it becomes technically possible.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

Administrative changes will be made without charge(s) to the customer. Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing date (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

Changes and additions to existing Switched Access Services which are necessary due to Telephone Company initiated network reconfigurations, and required to provide the same grade of service to the customer that existed prior to the reconfiguration, will be made without charge to the customer. Charges will apply to those changes and additions which are in excess of those required to provide the same grade of service and/or capacity. Grade of service will be as determined by industry standard engineering tables. Changes to the point in time when the off-hook supervisory signal is provided in the originating call sequence i.e., when the off-hook supervisory signal is changed from being provided by the customer's equipment before the called party answers to being forwarded by the

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

customer's equipment when the called party answers or vice versa, are subject to the Access Order Charge as set forth in rate sections following.

For additions, changes or modifications to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.

For additions, changes, or modifications to optional features that do not have their own separate nonrecurring charges, an Access Order Charge as set forth in rate sections following will apply. When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply (i.e., it will not apply per transmission path).

When a customer requests a change of trunks from tandem-switched transport to direct-trunked transport or orders the disconnection of over-provisioned trunks, the nonrecurring charges set forth in (1) preceding do not apply providing:

- the change is ordered anytime between June 17, 1997 and December 31, 1998 and
- the change is completed no later than March 31, 1999 and
- the orders to disconnect existing trunks and to connect the new trunks are placed at the same time.



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)

Rates are applied either as premium rates or non-premium.

The application of these rates is dependent upon the Feature Group, type of Entrance Facility, type of transport (e.g., Direct Trunked Transport, Tandem Switched Transport, type of Multiplexing) and the availability of equal access capabilities in the end office to which the service is provided.

The following rules provide the basis for applying the rates and charges:

(1) Premium Rates

Premium rates apply to all FGC access minutes when the service is provided to customers which furnish interstate MTS/WATS, to all access minutes that originate or terminate at end offices equipped with equal access (i.e., FGD) capabilities, and to Directory Transport Service. Premium rates also apply to FGB and FGD access minutes that originate or terminate at a Mobile Telephone Switching Office (MTSO) that is directly connected to a Telephone Company access tandem office. In addition, premium rates apply to FGB access minutes when utilized in the provision of MTS/WATS service.

In addition, premium rates always apply to the following Local Transport rate elements:

- Entrance Facility
- Direct Trunked Facility
- Direct Trunked Termination
- Multiplexing
- Tandem Switched Facility
- Tandem Switched Termination
- Tandem Switching

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(2) Non-premium Rates

Non-premium rates (i.e., discounted access minute rates) apply to all FGA and FGB access minutes (measured or assumed) originating or terminating in an end office which is not equipped with equal access capabilities.

In addition, non-premium rates apply to FGC access minutes originating in an end office which is not equipped with equal access capabilities when the FGC service is used in conjunction with the Interim NXX Translation optional feature or Toll Free Service Access Code Data Base Services by customers who do not furnish interstate MTS/WATS.

Non-premium rates do not apply to the following Local Transport rate elements:

- Entrance Facility
- Direct Trunked Facility
- Direct Trunked Termination
- Multiplexing
- Tandem Switched Facility
- Tandem Switched Termination
- Tandem Switching

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(3) Transition Billing Arrangement

When FGA, or FGB Switched Access Service, except as set forth in (1) preceding, provided to an entry switch (i.e., dial tone office for FGA and access tandem for FGB) has usage originating from an/or terminating at both end offices that have been converted to equal access and end offices that have not been converted, the premium and non-premium rates will apply in the following manner:

- (a) All access minutes that originate from or terminate at the equal access end office(s) will be billed at premium rates. Access minutes that originate from or terminate at end offices not equipped with equal access capabilities, hereinafter referred to as non-premium access minutes, will continue to be billed at non-premium rates. Non-premium rates will apply as follows depending on the type of service.
  - (i) For FGA and FGB services, the number of non-premium access minutes to be billed at non-premium rates is derived by subtracting the number of premium rated access minutes from the total number of access minutes.
  - (ii) Premium access minutes will be determined as set forth in (b) following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(3) Transition Billing Arrangement (Cont'd)

- (b) The number of access minutes to be rated as premium access minutes is determined as follows:
  - (i) Where end office specific usage data is available, premium rates apply to the measured access minutes originating from or terminating at the equal access end office(s).
  - (ii) Where end office specific usage data is not available for originating and/or terminating FGA or FGB, the total originating and/or terminating usage will be measured or assumed usage at the entry switch as set forth respectively in 6.5.4 and 6.6.4 following. Originating and/or terminating usage will then be apportioned between premium and non-premium access minutes.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(3) Transition Billing Arrangement (Cont'd)

## (b) (Cont'd)

## (ii) (Cont'd)

Such apportionment will be based on the ratio of the number of subscriber lines in the access area (i.e., local calling areas for FGA originating minutes, LATA for FGA terminating minutes and end offices subtending the access tandem for FGB minutes) of the first point of switching that are served by equal access end offices to the total number of subscriber lines in that access area. The ratio thus developed is applied to the total measured or assumed originating FGA usage, terminating FGA usage, originating FGB usage or terminating FGB usage, as applicable, to determine the usage to be billed at premium rates, unless adjusted as set forth in (iii) following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(3) Transition Billing Arrangement (Cont'd)

## (b) (Cont'd)

## (ii) (Cont'd)

The ratios used to calculate the premium usage will be determined on a quarterly basis. The ratios to be used for the succeeding quarter will be provided to the customer with the last bill rendered in the quarter or mailed separately within five working days after the first day of the new quarter (i.e., January, April, July and October).

For purposes of administering this provision: (1) subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the Telephone Company under its local and/or general exchange service tariff; (2) the access area is defined as the local calling area of the dial tone office for originating FGA, the entire LATA for terminating FGA, and all end offices subtending the access tandem for originating and terminating FGB; and (3) the local calling area of the dial tone office is as defined in the Telephone Company's local and/or general exchange service tariff.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(3) Transition Billing Arrangement (Cont'd)

## (b) (Cont'd)

- (iii) Where FGD Switched Access Service is provided to a customer in an end office(s) where that customer's FGA or FGB premium access minutes have been determined in accordance with (ii) preceding, such premium access minutes will be adjusted in the following manner. For each FGD access minute originating from or terminating at that end office, excluding those FGD minutes of use associated with Operator Transfer Service, the originating or terminating FGA or FGB premium access minutes determined as set forth in (ii) preceding will be reduced on a one for one basis, but in no event shall the reduction exceed the total number of FGA or FGB premium access minutes originating from or terminating at that end office. For each FGA or FGB premium minute of use reduction in either the originating or terminating direction, a corresponding originating or terminating non premium minute of use will be apportioned to those end offices in the access area that are non equal. Such apportionment will be based upon a ratio of the number of subscriber lines in each non equal end office to the total subscriber lines that are served by all non equal end offices in the access area. The customer will be billed for the revised number of premium or non premium access minutes.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(4) Unmeasured FGA and FGB Access Services

Where originating and/or terminating measurement capability does not exist for Feature Group A or Feature Group B Switched Access Services provided to the first point of switching, the number of access minutes that will be assumed are as set forth following in 6.5.4 and 6.6.4 respectively.

(5) Notice of Equal Access Conversion

The Telephone Company will provide written notification to all access customers of record within a particular LATA that an end office in that LATA is scheduled to be converted to an equal access end office. This notification will be sent, via certified U.S. Mail, to each customer of record in the LATA where the conversion is scheduled to occur, at least six months in advance of the conversion date.

The customer will have the choice of converting all or part of the existing services to equal access (i.e., Feature Group D) or retaining the existing services. The conversion of existing services will be at no charge provided the order to convert such services to Feature Group D is received as set forth in 6.4.3 following. Premium rates will apply to the total access minutes beginning on the actual conversion date, whether the customer chooses to convert to FGD or retain existing services.

(6) Toll Free Service Access Code Data Base Access Service

A Basic Query or Vertical Feature Query charge applies for each query that is launched to a Toll Free Service Access Code data base and identifies the customer to whom the call will be delivered. Query charges, as set forth in rate sections will only be applied by those companies whose wire centers are identified as assessing query charges in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO.4.

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\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

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Issued: May 27, 1998

Effective: June 1, 1998

Director-Revenue Planning  
100 Century Park Drive, Monroe, LA 71203



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(6) Toll Free Service Access Code Data Base Access Service (Cont'd)

When Feature Group C or Feature Group D switched access service is used for the provision of Toll Free Service Access Code Data Base Access Service and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but can not be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating Toll Free Service Access (e.g. 800, 888, etc.) minutes of use at an end office by the total unidentified originating minutes of use in all end offices subtending the tandem or SSP. For example, assume:

- Three end office (EO-1, EO-2, and EO-3) subtend a tandem
  - EO-1 measures 2,000 minutes of Toll Free Service Access (e.g. 800, 888, etc.) use
  - EO-2 measures 3,000 minutes of Toll Free Service Access (e.g. 800, 888, etc.) use
  - EO-3 measures 5,000 minutes of Toll Free Service Access (e.g. 800, 888, etc.) use
  - 10,000 TOTAL

- The tandem delivers Toll Free Service Access (e.g. 800, 888, etc.) usage to two customers:

IC-A has 4,000 minutes of use  
IC-B has 6,000 minutes of use

- The allocation ratio for EO-1 is 20%

2,000/10,000

- The minutes of use to be billed by EO-1 are
  - 800 to IC-A (20% x 4,000)
  - 1,200 to IC-B (20% x 6,000)
  - 2,000 TOTAL

(C)

Transmittal No. 27

Issued: November 15, 2002

Vice President, External Relations  
PO Box 4065, Monroe, LA 71211

Effective: November 30, 2002

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates (Cont'd)(C) Application of Rates (Cont'd)(7) Shared Transport

Shared Transport refers to a rate application applicable only when the customer orders High Capacity Direct Trunked Transport between a serving wire center and a Telephone Company hub where the Telephone Company performs multiplexing/de-multiplexing functions and the same customer then orders the derived channels as Direct Trunked Transport and Tandem Switched Transport. When the same customer also orders Special Access Service to be provided over this same high capacity facility, this service is considered to be Mixed Use and the regulations set forth in 7.2.7 following must first be applied to separate the portion to be charged as Switched Access Service from the portion to be charged as Special Access Service.

Except as noted above, the Switched Access Service will be ordered, provided and rated as Direct Trunked Transport (i.e., Direct Trunked Facility and Direct Trunked Terminations). As each derived channel is activated for Tandem Switched Transport, the High Capacity Direct Trunked Transport will be reduced accordingly (e.g., 1/24th for a High Capacity DS1 service). Tandem Switched Transport rates and charges, as set forth in rate sections following, will apply for each channel that is used to provide the Tandem Switched Transport.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.2 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity provided. The minimum monthly charge is calculated as follows.

For usage rated Local Transport, Local Switching and Information Surcharge rate elements, the minimum monthly charge is the sum of the recurring charges set forth in rate sections following for either the actual measured usage or the assumed usage prorated to the number of days or major fraction of days based on a 30 day month.

For flat rated Local Transport rate elements, the minimum monthly charge is the sum of the recurring charges set forth in rate sections following prorated to the number of days or major fraction of days based on a 30 day month.

6.4.3 Change of Switched Access Service Arrangements

Changes from one type of Feature Group to another will be treated as a discontinuance of one type of service and a start of another. Nonrecurring charges will apply, with one exception. When a customer upgrades a Feature Group A or B service to a Feature Group D service and when Feature Group C is upgraded to Feature Group D coincident with the availability of Feature Group D in an end office, the nonrecurring charges will not apply and minimum period obligations will not change, i.e., the time elapsed in the existing minimum period obligation will be credited to the minimum period obligations for FGD service, subject to the following limitations.

In order to avoid the imposition of nonrecurring charges a customer which is a participant in the presubscription allocation process (i.e., is on the presubscription ballot) must:

- submit its order to disconnect Feature Group A and/or B within 30 days after the date the results of the final allocation of customers in an end office are actually received by the customer, and
- make the effective date for disconnection of the Feature Group A and/or B Access Services no later than 60 days after the final allocation results are received by the customer.

A customer which is not a participant in the allocation process (i.e., is not on the presubscription ballot) is subject to the same rules preceding. The time frames for the non-participating customer(s) are the same as those which apply to the last customer to receive the results of the final allocation of customers in an end office who is a participant in the allocation process. For all other changes from one type of Feature Group to another, new minimum period obligations will be established.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.4 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer designated premises
- The customer designated premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the installation nonrecurring charge for the capacity affected. This charge is in addition to the Access Order Charge as specified in rate sections following. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

6.4.5 Local Information Delivery Services

Calls over Switched Access Service in the terminating direction to certain community information services will be rated under the applicable rates for Switched Access Service as set forth in rate sections following. In addition, the charges per call as specified under the Telephone Company's local and/or general exchange service tariffs, e.g., 976 (DIAL-IT) Network Services, will also apply.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on the airline distances between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center. When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to these methods are as set forth in (B) through (I) following.

(C)  
(C)

For SS7 signaling, the mileage to be used to determine the monthly rate for the Signaling Mileage Facility is calculated on the airline distance between the serving wire center associated with the customer's designated premises (Signaling Point of Interface) and the Telephone Company wire center providing the STP Port.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 for Wire Center Information (V&H coordinates).

Mileage rates are as set forth in rate sections following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. Then multiply the mileage by the appropriate rate.

Exceptions to the mileage measurement rules are as follows:

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement (Cont'd)(B) Feature Group A - Originating Usage

Direct Trunked Transport Mileage for premium and non premium rated access minutes in the originating direction over Feature Group A Switched Access Service will be calculated on an airline basis, using the V&H coordinates method. The mileage measurement will be between the first point of switching (end office switch where the Feature Group A switching dial tone is provided) and the customer's serving wire center for the Switched Access Service provided.

(C) Feature Group A Terminating Usage

The Local Transport mileage for terminating Feature Group A Switched Access Service will be measured in two segments. Direct Trunked Transport mileage will be measured between the customer's serving wire center and the first point of switching (i.e., the end office switch where the Feature Group A switching dial tone is provided). Tandem Switched Transport mileage will be measured between the first point of switching and the terminating end office.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement (Cont'd)(D) Feature Groups B, C and D - Alternate Traffic Routing

When the Alternate Traffic Routing optional feature is provided with Feature Groups B, C or D, the Local Transport access minutes will be apportioned between the two trunk groups used to provide this feature. Such apportionment will be made using: (1) actual minutes of use if available, (2) standard Telephone Company traffic engineering methodology and will be based on the last trunk CCS desired for the high usage group, as described in 6.9.1(L) following (Alternate Traffic Routing), and the total busy hour minutes of capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch, or (3) an apportionment mutually agreed to by the Telephone Company and the customer. This apportionment will serve as the basis for Local Transport calculation.

(E) Feature Group C - Multiple CDPs

When terminating Feature Group C Switched Access Service is provided from multiple customer designated premises to an end office not equipped with measurement capabilities, the total Local Transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual busy hour minutes of capacity ordered for each of those trunk groups. This apportionment will serve as the basis for Local Transport mileage calculation.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement (Cont'd)(F) Feature Groups A, B, C and D - WATS

The Local Transport Facility for Feature Groups A, B, C and D Switched Access Service connected with Special Access Service at a WATS Serving Office will be measured between the WATS Serving Office (when measured access minutes of use are used) or between the Feature Group A entry switch (when assumed minutes of use are used) and the serving wire center for the customer designated premises.

(G) Feature Groups B and D - MTSOs Directly Interconnected to Access Tandems

The Local Transport mileage for Feature Groups B and D switched access service provided to Mobile Telephone Switching Offices (MTSOs) directly interconnected to a Telephone Company access tandem office will be determined on an airline basis, using the V&H coordinate method. The mileage will be measured between the customer's serving wire center and the Telephone Company access tandem office to which the MTSO is interconnected.

(H) Feature Groups B, C, and D - Remote Offices

The Local Transport mileage for Feature Groups B, C, and D Switched Access Service provided to a Remote Office will be measured in multiple segments. When the facility is directly trunked to the Host Office, Direct Trunked Facility mileage will be measured between the customer's serving wire center and the Host Office, and Tandem Switched Facility mileage will be measured between the Host Office and the Remote Office. The Tandem Switching charge will not apply.

When the facility is directly trunked to a tandem, Direct Trunked Facility will be measured from the Serving Wire Center to the tandem, Tandem Switched Facility will be measured from the tandem to the host, and another segment of Tandem Switched Facility will be measured from the host to the remote. A Tandem Switching charge will be applicable at the tandem.

(D)

(D)



ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 (Cont'd)

- (l) When multiplexing is performed at Telephone Company Hubs, mileage is computed and rates applied separately for each segment of the Local Transport Direct Trunked Facility (i.e., customer serving wire center to Hub, Hub to Hub, and/or Hub to end office.)

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.7 Mixed Use

Mixed use occurs when Switched Access Service and Special Access Service are provided over the same High Capacity service through a common interface. The regulations governing the provision of Mixed Use Facilities are set forth in 5.2.4 preceding and 7.2.7 following.

The Telephone Company will designate the first point(s) of switching and routing to be used where equal access traffic is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

\*  
\*6.4.8 Message Unit Credit for Feature Group A

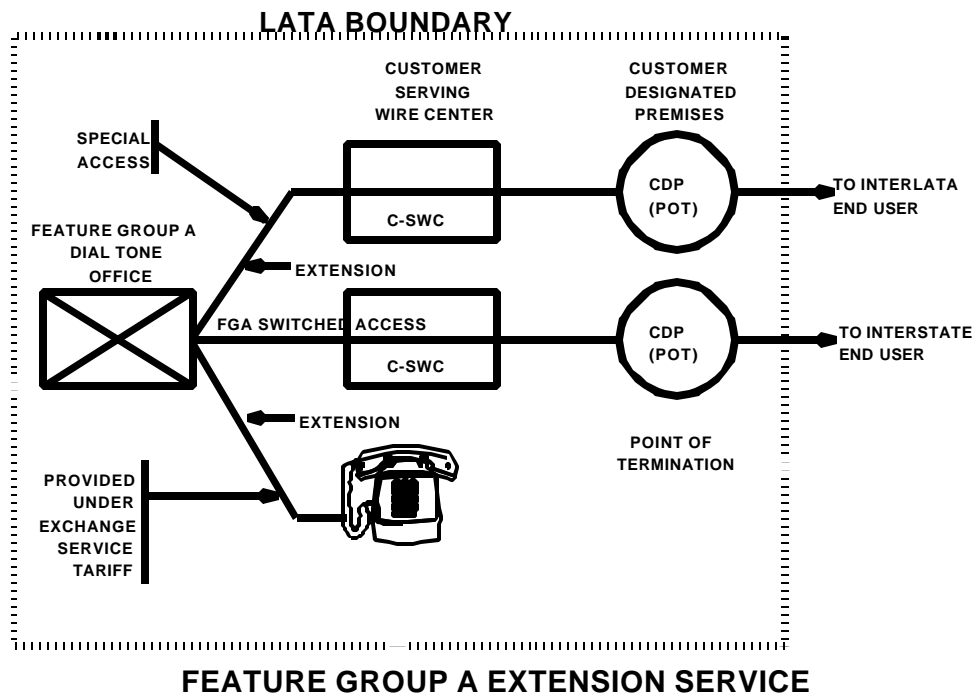
Calls from end users to the seven digit local telephone numbers associated with Feature Group A Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their Feature Group A Switched Access Service will include a credit to reflect any message unit charges collected from their end users under the Telephone Company's local and/or general exchange service tariffs. When the customer is provided FGA service where measurement capability does not exist, the credit will apply to access minutes not to exceed the assumed originating access minutes. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.9 Application of Rates for Feature Group A Extension Service

Feature Group A Switched Access Service is available with extensions, i.e., additional terminations of the service at different customer designated premises in the same LATA as the FGA dial tone office or a LATA other than the LATA where the FGA dial tone office is located. Feature Group A extensions within the same LATA and same state as the dial tone office are provided and charged under the Telephone Company's local and/or general exchange service tariffs. Feature Group A extensions located in a LATA other than the LATA where the dial tone office is located or in a different state in the same LATA as the dial tone office are provided and charged as Special Access Service. The rate elements which apply are: A Voice Grade Channel Termination, Channel Mileage, if applicable, and Signaling Capability (optional features and functions), if applicable. All appropriate monthly rates and nonrecurring charges set forth in rate sections following will apply.



In the above example, two CDPs are utilized to better illustrate the concept. From a practical standpoint, both the Switched Access and Special Access Services could be routed via the same CDP.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA)6.5.1 Description

- (A) FGA Access, which is available to all customers, provides line side access to Telephone Company end office switches with an associated seven digit local telephone number for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Interstate Service or a customer - provided interstate communications capability. The customer must specify the Interexchange Carrier to which the FGA service is connected or, in the alternative, specify the means by which the FGA access communications is transported to another state. Special Access Services utilized for connection with FGA at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGA Switched Access Service for the provision of WATS-type services. Special Access Services are ordered as set forth in 5.2 preceding.
- (B) FGA Switching is provided at all end office switches. At the option of the customer, FGA is provided on a single or multiple line group basis and is arranged for originating calling only, terminating calling only, or two-way calling which are specified by the customer's order for service.
- (C) FGA provides a line side termination at the first point of switching (dial tone office). The line side termination will be provided with either ground start supervisory signaling or loop start supervisory signaling. The type of signaling is at the option of the customer.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.1 Description (Cont'd)

- (D) The Telephone Company shall select the first point of switching, within the selected LATA, at which the line side termination is to be provided unless the customer requests a different first point of switching and Telephone Company facilities and measurement capabilities, where necessary, are available to accommodate such a request.
- (E) A seven digit local telephone number assigned by the Telephone Company is provided for access to FGA switching in the originating direction. The seven digit local telephone number will be associated with the selected end office switch and is of the form NXX-XXXX. If the customer requests a specific seven digit telephone number that is not currently assigned, and the Telephone Company can, with reasonable effort, comply with that request, the requested number will be assigned to the customer.
- (F) FGA switching, when used in the terminating direction, is arranged with dial tone start-dial signaling. When used in the terminating direction FGA switching may, at the option of the customer, be arranged for dial pulse or dual tone multifrequency address signaling, subject to availability of equipment at the first point of switching. When FGA switching is provided in a hunt group or uniform call distribution arrangement, all FGA switching will be arranged for the same type of address signaling.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.1 Description (Cont'd)

- (G) No address signaling is provided by the Telephone Company when FGA switching is used in the originating direction. Address signaling in such cases, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (H) FGA switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, local operator service (0- and 0+), Directory Assistance (411 where available and 555-1212), emergency reporting service (911 where available), exchange telephone repair (611 where available), time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate digits).

Charges for FGA terminating calls requiring operator assistance or calls to 611 or 911 will only apply where sufficient call details are available. Additional non-access charges will also be billed on a separate account for (1) an operator surcharge, as

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.1 Description (Cont'd)

## (H) (Cont'd)

set forth in the local exchange tariffs, for local operator assistance (0- and 0+) calls, (2) calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL IT) Network Services, and, (3) calls from a FGA line to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

For calls to Directory Assistance (411 and 555-1212, whichever is available), Local Transport rates for FGA Switched Access Service will apply. Additionally, calls to Directory Assistance are subject to the Directory Assistance Service Call rate set forth in rate sections following.

- (I) When a FGA switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

- (J) FGA will be provisioned over an Entrance Facility from the customer's premises to the customer's serving wire center.

FGA service, when used in the originating direction, will be provisioned as Direct Trunked Transport from the first point of switching (i.e., the end office switch where FGA switching dial tone is provided) to the customer's serving wire center.

FGA service, when used in the terminating direction, will be provisioned as Direct Trunked Transport from the customer's serving wire center to the first point of switching and provisioned as Tandem Switched Transport from the first point of switching to the terminating end office.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.2 Optional Features

Following are the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group A. They are provided as Common Switching, Transport Termination or Local Transport options.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.9 following.

- (1) Call Denial on Line or Hunt Group
- (2) Service Code Denial on Line or Hunt Group
- (3) Hunt Group Arrangement
- (4) Uniform Call Distribution Arrangement
- (5) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement
- (6) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (7) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (8) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (9) Nonhunting Number Associated with a Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision or WATS-Type Services



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.2 Optional Features (Cont'd)(B) Transport Termination

- (1) Two-way operation with dial pulse address signaling and loop start supervisory signaling
- (2) Two-way operation with dial pulse address signaling and ground start supervisory signaling
- (3) Two-way operation with dial tone multifrequency address signaling and loop start supervisory signaling
- (4) Two-way operation with dial tone multifrequency address signaling and ground start supervisory signaling
- (5) Terminating operation with dial pulse address signaling and loop start supervisory signaling
- (6) Terminating operation with dial pulse address signaling and ground start supervisory signaling
- (7) Terminating operation with dual tone multifrequency address signaling and loop start supervisory signaling
- (8) Terminating operation with dual tone multifrequency address signaling and ground start supervisory signaling
- (9) Originating operation with loop start supervisory signaling
- (10) Originating operation with ground start supervisory signaling

(C) Local Transport Options

- (1) Supervisory Signaling (as set forth in 15.1.1(E) following)
- (2) Customer Specified Entry Switch Receive Level (as set forth in 15.1.1(E) following)

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.3 Optional Features Provided In Local Tariffs

Certain other features which may be available in connection with Feature Group A (e.g., Speed Calling, Remote Call Forwarding, Bill Number Screening, IntraLATA extensions) are provided under the Telephone Company's local and/or general exchange service tariffs.

6.5.4 Measuring Access Minutes

Customer Feature Group A traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For terminating calls over FGA and for originating calls over FGA (when the off-hook supervisory signal is provided by the customer's equipment before the called party answers), the measured minutes are the chargeable access minutes. For originating calls over FGA (when the off-hook supervisory signal is forwarded by the customer's equipment when the called party answers), chargeable originating access minutes are derived from recorded minutes using the same formula as set forth in 6.7.4 following for Feature Group C.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

For originating calls over FGA, usage measurement begins when the originating FGA first point of switching receives an off-hook supervisory signal forwarded from the customer's point of termination. This off-hook signal may be provided by the customer's equipment before the called party answers, or forwarded by the customer's equipment when the called party answers.

The measurement of originating call usage over FGA ends when the originating FGA first point of switching receives an on-hook supervisory signal from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGA, usage measurement begins when the terminating FGA first point of switching receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has answered. The measurement of terminating call usage over FGA ends when the terminating FGA first point of switching receives an on-hook supervisory signal from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGA access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each line or hunt group, and are then rounded up to the nearest access minute for each line or hunt group.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Assumed minutes are used for FGA services which originate or terminate in end offices not equipped with measurement capabilities and in such cases are the chargeable access minutes.

Where originating and terminating measurement capability does not exist for Feature Group A provided to the first point of switching, the number of access minutes will be assumed as set forth in rate sections following.

Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two way calling, the number of access minutes per line per month will be assumed usage, as set forth in rate sections following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per line per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per line per month, the usage in the unmeasured direction will be the assumed usage, as set forth in rate sections following, for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way calling set forth in rate sections following. If the total exceeds the assumed minutes set forth in rate sections following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling set forth in rate sections following.

Additionally, when the line is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in rate sections following, will be assigned for originating calling only lines and assumed terminating access minutes, as set forth in rate sections following, will be assigned for terminating calling only lines.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGA as set forth in rate sections following.

<u>Service Ordered As</u>	<u>Can Measure Originating</u>	<u>Can't Measure Originating</u>	<u>Can Measure Terminating</u>	<u>Can't Measure Terminating</u>
Originating Only	Actual	1,510	N/A	N/A
Terminating Only	N/A	N/A	Actual	2,685
Both Originating and Terminating (originating measurement greater than 4195)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 4195)	Actual	N/A	N/A	0 to 2685*
Both Originating and Terminating (terminating measurement greater than 4195)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 4195)	N/A	0 to 1510*	Actual	N/A

\* Sum of actual and assumed cannot exceed 4195. Reduce assumed minutes of use if necessary.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when Feature Group A is used for the provision of WATS-type service where measurement capability exists at the WATS Serving Office but not at the Feature Group A first point of switching, the measured WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of access minutes per line per month will be the assumed or the measured usage, whichever is greater.

6.5.5 Testing Capabilities

FGA is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line and milliwatt (102 type) test line. In addition to the tests described in 6.2.4 preceding which are included with the installation of service (Acceptance Testing) and as ongoing routine testing, Additional Cooperative Acceptance Testing and Additional Manual Testing are available as set forth in 13.3.1 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB)6.6.1 Description

- (A) FGB Access, which is available to all customers, provides trunk side access to Telephone Company end office switches with an associated uniform 950-1XXX or 950-0XXX access code. FGB trunk side access is provided for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Interstate Service or a customer provided interstate communications capability. The customer must specify the Interexchange Carrier to which the FGB service is connected or, in the alternative, specify the means by which the FGB access communications is transported to another state. Special Access Services utilized for connection with FGB at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGB Switched Access Service for the provision of WATS or WATS-type services. Special Access Services are ordered as set forth in 5.2 preceding.
- (B) FGB, when directly routed to an end office (i.e., provided without the use of an access tandem switch), is provided at appropriately equipped Telephone Company electronic end office switches. When provided via Telephone Company designated electronic access tandem switches, FGB switching is provided at Telephone Company electronic and electromechanical end office switches.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.1 Description (Cont'd)

- (C) FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.
- (D) FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with the automatic number identification (ANI) or rotary dial station signaling arrangements as set forth respectively in 6.9.1(F) and 6.9.2(A) following, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) The access code for FGB switching is a uniform access code. The form of the uniform access code is 950-1XXX or 950-0XXX. A uniform access code(s) will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for its international communications, if required. These access codes will be the assigned access numbers of all FGB switched access service provided to the customer by the Telephone Company.
- (F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is ordered. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.1 Description (Cont'd)

- (G) FGB switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits). When directly routed to an end office, only those valid NXX codes served by that end office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.

The customer will also be billed additional non- access charges for calls to certain community information services for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Service. Additionally, non-access charges will also be billed for calls from a FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

Calls in the terminating direction will not be completed to 950-1XXX or 950-0XXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 or 10XXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGB switching is combined with Directory Assistance (DA) switching. FGB may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C and D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.1 Description (Cont'd)

- (H) When all FGB switching arrangements are discontinued at an end office and/or in a LATA, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.
- (I) For FGB switched access service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate element for the FGB usage. The mileage used to determine the monthly rate for the local transport rate element is as set forth in 6.4.6(H) preceding.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.2 Optional Features

Following are descriptions of the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group B. They are set forth in (A), (B) and (C) following and are provided as Common Switching, Transport Termination and Local Transport options. Additionally, other optional features provided in local tariffs are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.9 following.

- (1) Automatic Number Identification (ANI)
- (2) Up to 7 Digit Outpulsing of Access Digits to Customer
- (3) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (4) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (5) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (6) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.2 Optional Features (Cont'd)(B) Transport Terminations Options(1) Rotary Dial Station Signaling(C) Local Transport Options(1) Customer Specification of Local Transport Termination(2) Optional Supervisory Signaling(3) Customer Specified Entry Switch Receive Level

Inasmuch as these options concern transmission levels and signaling they are set forth in 15.1.1 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.3 Design and Traffic Routing

For Feature Group B, the trunk directionality and traffic routing of the Switched Access Service between the customer designated premises and the entry switch are determined by the customer's order for service; except the Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC.

TARIFF F.C.C. NO. 4. Additionally, the customer may order the optional feature Customer Specification of Local Transport Termination as set forth in 15.1.1 following.

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6.6.4 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For both originating and terminating calls over FGB the measured minutes are the chargeable access minutes.

For originating calls over FGB, usage measurement begins when the originating FGB first point of switching receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

The measurement of originating call usage over FGB ends when the originating FGB first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGB, usage measurement begins when the terminating FGB first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGB ends when the terminating FGB first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGB access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Assumed minutes are used for FGB services which originate or terminate in end offices not equipped with measurement capabilities and in such cases are the chargeable access minutes.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

Where originating and terminating measurement capability does not exist for Feature Group B provided to the first point of switching, the number of access minutes will be assumed, as set forth in rate sections following, when the trunk is arranged for two way calling.

Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two way calling, the number of access minutes per trunk per month will be assumed usage, as set forth in rate sections following, or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per trunk per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per trunk per month, the usage in the unmeasured direction will be the assumed usage, as set forth in rate sections following, for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way calling set forth in rate sections following. If the total exceeds the assumed minutes set forth in rate sections following, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling set forth in rate sections following.

Additionally, when the trunk is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, as set forth in rate sections following, will be assigned for originating calling only lines and assumed terminating access minutes, as set forth in rate sections following, will be assigned for terminating calling only lines.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGB as set forth in rate sections following.

<u>Service Ordered As</u>	<u>Can Measure Originating</u>	<u>Can't Measure Originating</u>	<u>Can Measure Terminating</u>	<u>Can't Measure Terminating</u>
Originating Only	Actual	3,132	N/A	N/A
Terminating Only	N/A	N/A	Actual	5,568
Both Originating and Terminating (originating measurement greater than 8700)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 8700)	Actual	N/A	Actual	0 to 5568*
Both Originating and Terminating (terminating measurement greater than 8700)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 8700)	N/A	0 to 3132*	Actual	N/A

\* Sum of actual and assumed cannot exceed 8700. Reduce assumed minutes of use if necessary.



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when Feature Group B is used for the provision of WATS or WATS-type service where measurement capability exists at the WATS Serving Office but not at the Feature Group B first point of switching, the measured WATS or WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of minutes per trunk per month will be the assumed or the measured usage, whichever is greater.

When Feature Group B is ordered at an access tandem and end office specific usage measurement is not available, the actual or assumed originating and/or terminating minutes of use as determined by the exchange carrier providing the access tandem will be apportioned among all subtending end offices. For each end office, such apportionment shall be based on the ratio of the total number of subscriber lines in each end office subtending the access tandem to the total number of subscriber lines associated with all end offices subtending the access tandem. For purposes of administering this regulation, subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the telephone companies under local and/or general exchange service tariffs. The resulting ratio for each end office is then applied to the total access area originating and/or terminating minutes of use to determine originating and/or terminating minutes of use to be assigned for billing purposes to each subtending end office in the access area.

The ratio used to calculate the access minutes will be determined by the Telephone Company and provided to the customer upon his request within 15 days of the receipt of such request.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.5 Testing Capabilities

FGB is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in 6.2.4 preceding which are included with the installation of service (Acceptance Testing) and as ongoing routine testing, Additional Cooperative Acceptance Testing, Additional Automatic Testing, and Additional Manual Testing are available as set forth in 13.3.1 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC)6.7.1 Description

- (A) FGC Access provides trunk side access to Telephone Company end office switches for the customer's use in originating and terminating communications. Originating and terminating FGC Access is available to providers of MTS and WATS. Originating FGC Access is available to all customers when used to provide the Interim NXX Translation optional feature or Toll Free Service Access Code Data Base Service. Terminating FGC access is available to all customers other than providers of MTS and WATS when such access is used in conjunction with the provision of the Interim NXX Translation optional feature or Toll Free Service Access Code Data Base Service, but only for purposes of testing. Existing FGC Access will be converted to Feature Group D Access when Feature Group D Access becomes available in an end office. Special Access Services utilized for connection with FGC at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGC Switched Access Service (i.e., a provider of MTS and WATS) for the provision of WATS Services. Special Access Services are ordered as set forth in 5.2 preceding.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (B) Feature Group C switching is provided at all end office switches unless Feature Group D end office switching is provided in the same office. When FGD switching is available, FGC switching will not be provided. FGC is provided at Telephone Company end office switches on a direct trunk basis or via Telephone Company designated access tandem switches. Feature Group C switching is furnished to providers of MTS and WATS. Additionally, originating Feature Group C switching is available to all customers when used to provide the Interim NXX Translation optional feature or Toll Free Service Access Code Data Base Service. Terminating Feature Group C switching is available to all customers who are not MTS and WATS providers only when such terminating access is for purposes of testing Feature Group C facilities provided in conjunction with the Interim NXX Translation optional feature or Toll Free Service Access Code Data Base Service.
- (C) FGC is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling. Wink start start-pulsing signals are provided in all offices where available. In those offices where wink start start-pulsing signals are not available, delay dial start-pulsing signals will be provided, unless immediate dial pulse signaling is provided, in which case no start-pulsing signals are provided.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (D) FGC is provided with multifrequency address signaling except in certain electromechanical end office switches where multifrequency signaling is not available. In such switches, the address signaling will be dial pulse or immediate dial pulse signaling, whichever is available. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such called party number signals will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) No access code is required for FGC switching. The telephone number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (F) FGC switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information provider, and other customer's services (by dialing the appropriate codes) when the services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by offices subtending the access tandem may be accessed. Where measurement capabilities exist, the customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL IT) Network Services. Additionally, non-access charges will also be billed for calls from a FGC trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-1XXX or 950-0XXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 and 10XXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGC switching is combined with Directory Assistance switching. FGC may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C or D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (G) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGC switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGC switching arrangement provided. Different types of FGC or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.
- (H) Unless prohibited by technical limitations the providers of MTS and WATS may, at their option, combine Interim NXX Translation and/or Toll Free Service Access Code Data Base traffic in the same trunk group arrangement with their non-Interim NXX Translation traffic. When required by technical considerations, or when provided to a customer other than the provider of MTS and WATS, or at the request of the customer (i.e., provider of MTS and WATS), a separate trunk group will be established for Interim NXX Translation and/or Toll Free Service Access Code Data Base traffic.
- (I) Operator Transfer Service may be provided with FGC Switched Access Service at Telephone Company designated Operator Services locations.

The Telephone Company will provide Operator Transfer Service for calls originating from telephone numbers associated with exchange service lines in end offices subtending the Operator Services location. Operator Transfer Service is provided as set forth in 6.9.4 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.2 Optional Features

Following are descriptions of the various nonchargeable and chargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group C. Nonchargeable optional features are provided as Common Switching, Transport Termination and Local Transport options as set forth in (A) through (C) following. Chargeable optional features are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.9 following.

- (1) Automatic Number Identification (ANI)
- (2) Signaling Options
  - (a) Delay Dial Start-Pulsing Signaling
  - (b) Immediate Dial Pulse Address Signaling
  - (c) Dial Pulse Address Signaling
- (3) Service Class Routing
- (4) Alternate Traffic Routing
- (5) Trunk Access Limitation
- (6) Band Advance Arrangement Associated with Special Access Service Utilized in the Provision of WATS Service
- (7) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS Service
- (8) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS Service



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.2 Optional Features (Cont'd)(A) Common Switching Options (Cont'd)(9) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS Services(10) Nonhunting Number Associated with a Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS Services(B) Transport Termination Options(1) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin

The Operator Trunk option is set forth in 6.9.2(B) following.

(C) Local Transport Options

One optional feature is available with Local Transport associated with FGC. That optional feature is Supervisory Signaling and, due to its technical nature, is set forth in 15.1.1 following.

(D) Chargeable Optional Features(1) Interim NXX Translation

The Interim NXX Translation Optional Feature is set forth in 6.9.3(A) following.

(2) The Operator Transfer Service Optional Feature is provided as set forth in 6.9.4 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.3 Design and Traffic Routing

For Feature Group C, the Telephone Company shall design and determine the routing of Switched Access Service. Additionally, for Tandem Switched Transport the Telephone Company will design and determine the routing from the first point of switching to the end office. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, and actual traffic patterns.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C(FGC) (Cont'd)6.7.4 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured or imputed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For terminating calls over FGC when measurement capability exists, the measured minutes are the chargeable access minutes. For originating calls over FGC, chargeable originating access minutes are derived from recorded minutes in the following manner:

Step 1: Obtain recorded originating minutes and messages from the appropriate recording data.

Step 2: Obtain the total attempts by dividing the originating measured messages by the completion ratio. Completion ratio (CR) are obtained separately for the major call categories such as DDD, operator, Toll Free Service Access Code (e.g., 800, 888, etc.), 900, directory assistance and international from a sample study which analyzes the ultimate completion status of the total attempts which receive acknowledgement from the customer. That is, Measured Messages divided by Completion Ratio equals Total Attempts.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.4 Measuring Access Minutes (Cont'd)

Step 3: Obtain the total non-conversation time additive (NCTA) by multiplying the total attempts (obtained in Step 2) by the NCTA per attempt ratio. The NCTA per attempt ratio is obtained from the sample study identified in Step 2 by measuring the non-conversation time associated with both completed and incompleting attempts. The total NCTA is the time on a completed attempt from customer acknowledgement of receipt of call to called party answer (set up and ringing) plus the time on an incompleting attempt from customer acknowledgement of call until the access tandem or end office receives a disconnect signal (ring-no answer, busy or network blockage). That is, Total Attempts times Non-Conversation Time per Attempt Ratio equals Total NCTA.

Step 4: Obtain total chargeable originating access minutes by adding the total NCTA (obtained in Step 3) to the recorded originating measured minutes (obtained in Step 1). That is, Measured Minutes plus NCTA equals Chargeable Originating Access Minutes.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.4 Measuring Access Minutes (Cont'd)

Following is an example which illustrates how the chargeable originating access minutes are derived from the measured originating minutes using this formula.

Where: Measured Minutes (M.Min.) = 7,000  
Measured Messages (M.Mes.) = 1,000  
Completion Ratio (CR) = .75  
NCTA per Attempt = .4

$$(1) \text{ Total Attempts} = \frac{1,000(\text{m.Mes})}{.75(\text{CR})} = 1,333.3$$

$$(2) \text{ Total NCTA} = .4(\text{NCTA per Attempt}) \times 1,333.33 = 533.33$$

$$(3) \text{ Total Chargeable Originating Access Minutes} = 7,000(\text{M.Min}) + 533.33(\text{NCTA}) = 7,533.33$$

FGC access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Originating Usage

For originating calls over FGC, usage measurement begins when the originating FGC first point of switching receives answer supervision from the customer's point of termination, indicating the called party has answered.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.4 Measuring Access Minutes (Cont'd)Originating Usage (Cont'd)

The measurement of originating call usage over FGC ends when the originating FGC first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

Terminating Usage

For terminating calls over FGC the chargeable access minutes are either measured or imputed. For terminating calls over FGC where measurement capability does not exist, terminating FGC usage is imputed from originating usage, excluding usage from calls to closed end services or Directory Assistance Services.

For terminating calls over FGC where measurement capability exists, the measurement of chargeable access minutes begins when the terminating FGC first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating FGC first point of switching receives an on-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.5 Design Blocking Probability

The Telephone Company will design the facilities used in the provision of Switched Access Service FGC to meet the blocking probability criteria as set forth in (A) and (B) following.

- (A) For Feature Group C, the design blocking objective will be no greater one percent (.01) between the point of termination at the customer's designated premises and the first point of switching when traffic is directly routed without an alternate route. Standard traffic engineering methods will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.
- (B) The Telephone Company will perform routine measurement functions to assure that an adequate number of transmission paths are in service. The Telephone Company will recommend that additional capacity (i.e., busy hour minutes of capacity) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed blocking level. For the capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group (FGC) (Cont'd)6.7.5 Design Blocking Probability

## (B) (Cont'd)

- (1) For transmission paths carrying only first routed traffic direct between an end office and customer's designated premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

<u>Number of Transmission Paths Per Trunk Group</u>	<u>Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group</u>			
	15-20 Measures	11-14 Measures	7-10 Measures	3-6 Measures
2	7%	8%	9%	14%
3	5%	6%	7%	9%
4	5%	6%	7%	8%
5-6	4%	5%	6%	7%
7 or more	3%	3.5%	4%	6%

- (2) For transmission paths carrying first routed traffic between an end office and customer's premises via an access tandem, the measured blocking thresholds are as follows:

<u>Number of Transmission Paths Per Trunk Group</u>	<u>Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group</u>			
	15-20 Measures	11-14 Measures	7-10 Measures	3-6 Measures
2	4.5%	5.5%	6.0%	9.5%
3	3.5%	4.0%	4.5%	6.0%
4	3.5%	4.0%	4.5%	5.5%
5-6	2.5%	3.5%	4.0%	4.5%
7 or more	2.0%	2.5%	3.0%	4.0%



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.6 Testing Capabilities

FGC is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in 6.2.4 preceding which are included with the installation of service (Acceptance Testing) and as ongoing routine testing, Additional Cooperative Acceptance Testing, Additional Automatic Testing and Additional Manual Testing are available as set forth in 13.3.1 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.1 Description

- (A) FGD Access, which is available to all customers, provides trunk side access to Telephone Company end office switches. Special Access Services utilized for connection with FGD at Telephone Company designated WATS Serving Offices as set forth in Section 7 following may be ordered separately by a customer other than the customer which orders the FGD Switched Access Service for the provision of WATS or WATS-type services. Special Access Services are ordered as set forth in 5.2 preceding.
- (B) FGD is provided at Telephone Company designated end office switches whether routed directly or via Telephone Company designated electronic access tandem switches. The Telephone Company will designate the first point(s) of switching for FGD services where the Telephone Company elects to provide equal access through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO.4. \*
- (C) FGD is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling. \*

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

Issued: May 27, 1998

Effective: June 1, 1998

Director-Revenue Planning  
100 Century Park Drive, Monroe, LA 71203

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.1 Description (Cont'd)

- (D) FGD switching is provided with multifrequency address signaling. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) FGD switching, when used in the terminating direction, may be used to access valid NXXs in the LATA, time or weather announcement services of the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate codes) when such services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed. The customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Service. Additionally, non access charges will also be billed for calls from a FGD trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-1XXX or 950-0XXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 and 10XXX access codes. Calls will be completed

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D(FGD) (Cont'd)6.8.1 Description (Cont'd)

## (E) (Cont'd)

to Directory Assistance (NPA-555-1212 or 555-1212) when FGD switching is combined with Directory Assistance switching. The combination of FGD Switched Access Service with DA Service is provided as set forth in Section 9 following. FGD may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C or D.

(F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGD switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGD switching arrangement provided. Different types of FGD or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

(G) The access code for FGD switching is a uniform access code of the form 10XXX. A uniform access code(s) will be the assigned number of all FGD access provided to the customer by the Telephone Company. No access code is required for calls to a customer over FGD Switched Access Service if the end user's telephone exchange service is arranged for presubscription to that customer, as set forth in 13.4 following.

Where no access code is required, the number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and,

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.1 Description (Cont'd)

## (G) (Cont'd)

when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

When the 10XXXX access code is used, FGD switching also provides for dialing the digit 0 for access to the customer's operator, 911 for access to the Telephone Company's emergency reporting service, or the end-of-dialing digit (#) for cut-through access to the customer designated premises.

(H) FGD switching will be arranged to accept calls from Telephone Exchange Service locations without the need for dialing the 10XXX uniform access code. Each Telephone Exchange Service line may be marked with a code to identify which 10XXX code its calls will be directed to for interLATA service.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.1 Description (Cont'd)

- (I) Unless prohibited by technical limitations, the customer's Interim NXX Translation and/or Toll Free Service Access Code Data Base traffic may, at the option of the customer, be combined in the same trunk group arrangement with the customer's non-Interim NXX Translation and/or Toll Free Service Access Code Data Base traffic. When required by technical limitations, or at the request of the customer, a separate trunk group will be established for Interim NXX Translation and/or Toll Free Service Access Code Data Base traffic.
- (J) When a customer has had FGB access in an end office and subsequently replaces the FGB access with FGD access, at the mutual agreement of the customer and the Telephone Company, the Telephone Company will direct calls dialed by the customer's end users using the customer's previous FGB access code to the customer's FGD access service. The customer must be prepared to handle normally dialed FGD calls, as well as calls dialed with the FGB access code which requires the customer to receive additional address signaling from the end user. Such calls will be rated as FGD. The Telephone Company may, with 90 days' written notice to the customer, discontinue this arrangement.
- (K) For FGD switched access service to a Mobile Telephone Switching Office (MTSO) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate element for the FGD usage. The mileage used to determine the monthly rate for the local transport rate element is as set forth in 6.4.6(H) preceding.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.1 Description (Cont'd)

- (L) Operator Transfer Service (forwarding of 0-calls) may be provided with FGD Switched Access Service at Telephone Company designated Operator Services locations.

The Telephone Company will provide Operator Transfer Service for calls originating from telephone numbers associated with exchange service lines in end offices subtending the Operator Services location. Operator Transfer Service is provided as set forth in 6.9.4 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.2 Optional Features

Following are the various nonchargeable and chargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group D. Nonchargeable Optional Features are provided as Common Switching, Transport Termination and Local Transport options as set forth in (A) through (C) following. Chargeable optional features are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.9 following.

- (1) Automatic Number Identification (ANI)
- (2) Service Class Routing
- (3) Alternate Traffic Routing
- (4) Trunk Access Limitation
- (5) Call Gapping Arrangement
- (6) International Carrier Option
- (7) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (8) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (9) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.2 Optional Features (Cont'd)(A) Common Switching Options (Cont'd)

(10) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

(11) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

(12) Digital Switched 56 Service

(B) Transport Termination Options

(1) Operator Trunk - Full Feature

The Operator Trunk optional feature is set forth in 6.9.2(C) following.

(C) Local Transport Options

One optional feature is available with Local Transport associated with FGD. That optional feature is Supervisory Signaling and, due to its technical nature, is set forth in 15.1.1 following.

(D) Chargeable Optional Features

(1) Interim NXX Translation

The Interim NXX Translation Optional Feature is set forth in 6.9.3(A) following.

(2) The Operator Transfer Services Optional Feature is provided as set forth in 6.9.4 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.3 Design and Traffic Routing

For Feature Group D, the Telephone Company shall design and determine the routing of Tandem Switched Access Transport Service, including the selection of the first point of switching and the selection of facilities from the interface to any switching point and to the end offices where busy hour minutes of capacity are ordered. The Telephone Company shall also decide if capacity is to be provided by originating only, terminating only, or two-way trunk groups. Finally, the Telephone Company will decide whether trunk side access will be provided through the use of two-wire or four-wire trunk terminating equipment.

For Feature Group D Direct Trunked Transport service, the Telephone Company will determine the routing of switched access service from the point of interface to the first point of switching or, if the customer specifies one or more hub locations for multiplexing, from the point of interface to that hub location, from one hub location to another hub location, and/or from a hub location to the first point of switching.

Selection of facilities and equipment and traffic routing of the service are based on standard engineering methods, available facilities and equipment, and actual traffic patterns. The Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

6.8.4 Measuring Access Minutes

Customer traffic to end offices will be recorded at end office switches or access tandem switches. Originating and terminating calls will be measured or derived to determine the basis for computing chargeable access minutes. In the event the customer message detail is not

Transmittal No. 27

Issued: November 15, 2002

Vice President, External Relations  
PO Box 4065, Monroe, LA 71211

Effective: November 30, 2002



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.4 Measuring Access Minutes (Cont'd)

available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

FGD access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Originating Usage

For originating calls over FGD the measured minutes are the chargeable access minutes.

For originating calls over FGD, usage measurement begins when the originating FGD first point of switching receives the first wink supervisory signal forwarded from the customer's point of termination.

The measurement of originating call usage over FGD ends when the originating FGD first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

Terminating Usage

For terminating calls over FGD the chargeable access minutes are either measured or derived.

For terminating calls over FGD where measurement capability exists, the measurement of chargeable access minutes begins when the terminating FGD first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered. This measurement ends when the terminating FGD first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.4 Measuring Access Minutes (Cont'd)Terminating Usage (Cont'd)

For terminating calls over FGD, where measurement capability does not exist, terminating FGD usage is derived from originating usage, excluding usage from calls to closed end services or Directory Assistance Services.

6.8.5 Design Blocking Probability

The Telephone Company will design the facilities used in the provision of Switched Access Service FGD to meet the blocking probability criteria as set forth in (A) and (B) following.

- (A) For Feature Group D, the design blocking objective will be no greater than one percent (.01) between the point of termination at the customer's designated premises and the end office switch, whether the traffic is directly routed without an alternate route or routed via an access tandem. Standard traffic engineering methods as set forth in reference document Telecommunications Transmission Engineering - Volume 3 - Networks and Services (Chapters 6-7) will be used by the Telephone Company to determine the number of transmission paths required to achieve this level of blocking.
- (B) The Telephone Company will perform routine measurement functions to assure that an adequate number of transmission paths are in service.  
The Telephone Company will recommend that additional capacity (i.e., (T) busy hour minutes of capacity or trunks) be ordered by the customer when additional paths are required to reduce the measured blocking to the designed

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group (FGD) (Cont'd)6.8.5 Design Blocking Probability (Cont'd)

## (B) (Cont'd)

blocking level. For the capacity ordered, the design blocking objective is assumed to have been met if the routine measurements show that the measured blocking does not exceed the threshold listed in the following tables.

- (1) For transmission paths carrying only first routed traffic direct between an end office and customer's designated premises without an alternate route, and for paths carrying only overflow traffic, the measured blocking thresholds are as follows:

<u>Number of Transmission Paths Per Trunk Group</u>	<u>Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group</u>			
	<u>15-20 Measures</u>	<u>11-14 Measures</u>	<u>7-10 Measures</u>	<u>3-6 Measures</u>
2	7%	8.0%	9%	14.0%
3	5%	6.0%	7%	9.0%
4	4%	6.0%	7%	8.0%
5-6	4%	5.0%	6%	7.0%
7 or more	3%	3.5%	4%	6.0%

Transmittal No. 27

Issued: November 15, 2002

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PO Box 4065, Monroe, LA 71211

Effective: November 30, 2002

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.5 Design Blocking Probability (Cont'd)

## (B) (Cont'd)

- (2) For transmission paths carrying first routed traffic between an end office and customer's premises via an access tandem, the measured blocking thresholds are as follows:

<u>Number of Transmission Paths Per Trunk Group</u>	<u>Measured Blocking Thresholds in the Time Consistent Busy Hour for the Number of Measurements Taken Between 8:00 a.m. and 11:00 p.m. Per Trunk Group</u>			
	<u>15-20 Measures</u>	<u>11-14 Measures</u>	<u>7-10 Measures</u>	<u>3-6 Measures</u>
2	4.5%	5.5%	6.0%	9.5%
3	3.5%	4.0%	4.5%	6.0%
4	3.5%	4.0%	4.5%	5.5%
5-6	2.5%	3.5%	4.0%	4.5%
7 or more	2.0%	2.5%	3.0%	4.0%



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.6 Network Blocking Charge

The customer will be notified by the Telephone Company to increase its capacity (busy hour minutes of capacity or quantities of trunks) when excessive trunk group blocking occurs on groups carrying Feature Group D traffic and the measured access minutes for that hour exceed the capacity purchased. Excessive trunk group blocking occurs when the blocking thresholds stated below are exceeded. They are predicated on time consistent, hourly measurements over a 30 day period excluding Saturdays, Sundays and national holidays. If the order for additional capacity has not been received by the Telephone Company within 15 days of the notification, the Telephone Company will bill the customer, at the rate set forth in rate sections following, for each overflow in excess of the blocking threshold when (1) the average "30 day period" overflow exceeds the threshold level for any particular hour and (2) the "30 day period" measured average originating or two-way usage for the same clock hour exceeds the capacity purchased.

<u>Trunks in Service</u>	<u>Blocking Thresholds</u>	
	<u>1%</u>	<u>1/2%</u>
1-2	7.0%	4.5%
3-4	5.0%	3.5%
5-6	4.0%	2.5%
7 or Greater	3.0%	2.0%

The 1% blocking threshold is for transmission paths carrying traffic direct (without an alternate route) between an end office and a customer's premises. The 1/2% blocking threshold is for transmission paths carrying first routed traffic between an end office and a customer's premises via an access tandem.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.8 Description and Provision of Feature Group D (FGD) (Cont'd)6.8.7 Testing Capabilities

FGD is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in 6.2.4 preceding, which are included with the installation of service (Acceptance Testing) and as ongoing routine testing, Additional Cooperative Acceptance Testing, Additional Automatic Testing and Additional Manual Testing, are available as set forth in 13.3.1 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features

Following are descriptions of the various optional features that are available in lieu of, or in the addition to, the standard features provided with the Feature Groups. They are provided as Common Switching, Transport Termination, Interim NXX Translation options or Operator Transfer Service option.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features

The following table shows the Feature Groups with which the optional features are available.

<u>Option</u>	<u>Available Feature Groups</u>			
	<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>
A) Call Denial on Line or Hunt Group		X		
B) Service Code Denial on Line or Hunt Group	X			
C) Hunt Group Arrangement	X			
D) Uniform Call Distribution Arrangement	X			
E) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement	X			
F) Automatic Number Identification (ANI)		X	X	X
G) Up to 7 Digit Outpulsing of Access Digits to Customer		X		
H) Delay Dial Start-Pulsing Signaling			X	
I) Immediate Dial Pulse Address Signaling			X	
J) Dial Pulse Address Signaling			X	
K) Service Class Routing			X	X
L) Alternate Traffic Routing		X	X	X
M) Trunk Access Limitation			X	X
N) Call Gapping Arrangement			X	
O) International Carrier Option				X
P) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X
Q) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services			X	X
R) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X
S) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X
T) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services	X	X	X	X

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(A) Call Denial on Line or Hunt Group

This option allows for the screening of terminating Feature Group A calls. There are two screening arrangements available with this option as follows: 1) limiting terminating calls for completion to only 411 or 555-1212 whichever is available, 611, 911, Toll Free Service Access Code (e.g. 800, 888, etc.) and a Telephone Company specified set of NXXs within the Telephone Company local exchange calling area of the dial tone office in which the arrangement is provided or, 2) limiting terminating calls to completion to only the NXXs associated with all end offices in the LATA, i.e., the call cannot be further switched or routed out of the LATA nor will calls be completed to 411 or 555-1212 whichever is available, 611, 911 or Toll Free Service Access Code (e.g. 800, 888, etc.). All other calls are routed to a reorder tone or recorded announcement. Arrangement 1 is provided in all Telephone Company electronic end offices and, where available, in electromechanical end offices. Arrangement 2 is provided where available. This feature is available with Feature Group A.

(B) Service Code Denial on Line or Hunt Group

This option allows for the screening of terminating calls within the LATA, and for disallowing completion of calls to 0-, 555 and N11 (e.g., 411, 611, and 911). This feature is provided where available in all Telephone Company end offices. It is available with Feature Group A.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(C) Hunt Group Arrangement

This option provides the ability to sequentially access one of two or more line side connections in the originating direction, when the access code of the line group is dialed. This feature is provided in all Telephone Company end offices. It is available with Feature Group A. All Feature Group A access services in the same hunt group must provide off-hook supervisory signaling from the same point in time in the call sequence i.e., all off-hook supervisory signals must either be provided by the customer's equipment before the called party answers or all must be forwarded by the customer's equipment when the called party answers.

(D) Uniform Call Distribution Arrangement

This option provides a type of multiline hunting arrangement which provides for an even distribution of calls among the available lines in a hunt group. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

(E) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement

This option provides access to an individual line within a multiline hunt or uniform call distribution group. When the nonhunting number is dialed, access is provided when it is idle, or busy tone is provided when it is busy. Where available, this feature is provided in Telephone Company electronic end offices only. It is available with Feature Group A.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(F) Automatic Number Identification (ANI)

- (1) This option provides the automatic transmission of a seven digit or ten digit number and information digits to the customer designated premises for calls originating in the LATA, to identify the calling station. The ANI feature is an end office software function which is associated on a call-by-call basis with:
  - (a) all individual transmission paths in a trunk group routed directly between an end office and a customer designated premises or, where technically feasible, with
  - (b) all individual transmission paths in a trunk group between an end office and an access tandem, and a trunk group between an access tandem and a customer designated premises.
- (2) The seven digit ANI telephone number is generally available with Feature Groups B and C. With these Feature Groups, technical limitations may exist in Telephone Company switching facilities which require ANI to be provided only on a directly trunked basis. ANI will be transmitted on all calls except those originating from multiparty lines, pay telephones using Feature Group B, or when an ANI failure has occurred.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(F) Automatic Number Identification (ANI) (Cont'd)

- (3) The ten digit ANI telephone number is only available with Feature Group D. The ten digit ANI telephone number consists of the Number Plan Area (NPA) plus the seven digit ANI telephone number. The ten digit ANI telephone number will be transmitted on all calls except those identified as multiparty line or ANI failure, in which case only the NPA will be transmitted (in addition to the information digit described below).
- (4) With Feature Group C, at the option of the customer, ANI may be ordered from end offices where Telephone Company recording for end user billing is not provided. Additionally, ANI is provided from end offices where message detail recording is not required by the Telephone Company; as with Toll Free Service Access (e.g. 800, 888, etc.). ANI is not provided from end offices where the Telephone Company forwards ANI to its recording equipment.



## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(F) Automatic Number Identification (ANI) (Cont'd)

- (5) Where complete ANI detail cannot be provided, e.g., on calls from 4 and 8 party services, information digits will be provided to the customer.

The information digits identify:

- (a) telephone number is the station billing number - no special treatment required,
- (b) multiparty line - telephone number is a 4- or 8- party line and cannot be identified - number must be obtained via an operator or in some other manner,
- (c) ANI failure has occurred in the end office switch which prevents identification of calling telephone number - must be obtained by operator or in some other manner,
- (d) hotel/motel originated call which requires room number identification,
- (e) coinless station, hospital, inmate, etc. call which requires special screening or handling by the customer, and
- (f) call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment. The AIOD ANI telephone number is the listed telephone number of the customer and is not the telephone number of the calling party.

These ANI information digits are generally available with Feature Groups B, C, and D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(F) Automatic Number Identification (ANI) (Cont'd)

(6) Additional ANI information digits are available with Feature Group D also. They include:

- (a) InterLATA restricted - telephone number is identified line
- (b) InterLATA restricted - hotel/motel line
- (c) InterLATA restricted - coinless, hospital, inmate, etc., line

These information digits will be transmitted as agreed to by the customer and the Telephone Company.

Flexible Automatic Number Identification

(Flex ANI) is an enhancement to ANI and is offered as a Common Switching Chargeable Option or Feature Group D as described in 6.9.6 following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(G) Up to 7 Digit Outpulsing of Access Digits to Customer

This option provides for the end office capability of providing up to 7 digits of the uniform access code (950-1/0XXX) to the customer designated premises.

The customer can request that only some of the digits in the access code be forwarded. The access code digits would be provided to the customer designated premises using multifrequency signaling, and transmission of the digits would precede the forwarding of ANI if that feature were provided. This feature is available with Feature Group B.

(H) Delay Dial Start-Pulsing Signaling

Where available, this option provides a method of indicating to the near end trunk circuit readiness to accept address signaling information by the far end trunk circuit. Delay dial is often referred to as an off-hook, on-hook signaling sequence. The delay dial signal is the off-hook interval and the start-pulsing signal is the on-hook interval. With integrity check, the calling office will not outpulse until a delay dial (off-hook) signal followed by a start-pulsing (on-hook) signal has been identified at the calling office. This option is available with Feature Group C.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(I) Immediate Dial Pulse Address Signaling

Where available, this option provides for the forwarding of dial pulses from the Telephone Company end office to the customer without the need of a start-pulsing signal from the customer. It is available with Feature Group C.

(J) Dial Pulse Address Signaling

Where available, this trunk side option provides for the transmission of number information, e.g., called number, between the end office switching system and the customer designated premises (in either direction) by means of direct current pulses. It is available with Feature Group C.

(K) Service Class Routing

This option provides the capability of directing originating traffic from an end office to a trunk group to a customer designated premises, based on the line class of service (i.e., coin, multiparty or hotel/motel), service prefix indicator (i.e., 0-, 0+, 01+ or 011+) or Service Access Code (i.e., 900). It is provided in suitably equipped end office or access tandem switches. It is available with Feature Groups C and D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(L) Alternate Traffic Routing

When the customer orders both Direct Trunked Transport and Tandem Switched Transport at the same end office, this option provides the capability of directing originating traffic from an end office (or appropriately equipped access tandem) to a trunk group (the "high usage" group) to a customer designated premises until that group is fully loaded, and then delivering additional originating traffic (the "overflowing" traffic) from the same end office or access tandem to a different trunk group (the "final" group) to a second customer designated premises. The customer shall specify the last trunk CCS desired for the high usage group. It is provided in suitably equipped end office or access tandem switches. It is available with Feature Groups B, C, and D.

(M) Trunk Access Limitation

This option provides for the routing of originating 900 service calls to a specified number of transmission paths in a trunk group, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which could not be completed over the subset of transmission paths in the trunk group, i.e., the choked calls, would be routed to reorder tone. It is provided in all Telephone Company electronic end offices and where available in electromechanical end offices. It is available with Feature Groups C and D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(N) Call Gapping Arrangement

This option, provided in suitably equipped end office switches, provides for the routing of originating calls to 900 service to be switched in the end office to all transmission paths in a trunk group at a prescribed rate of flow, e.g., one call every five seconds, in order to limit (choke) the completion of such traffic to the customer. Calls to the designated service which are denied access by this feature, i.e., the choked calls, would be routed to a no-circuit announcement. It is provided in selected Feature Group D equipped end offices and is available only with Feature Group D.

(O) International Carrier Option

This option allows for Feature Group D end offices or access tandem switches equipped for International Direct Distance Dialing to be arranged to forward the international calls of one or more international carriers to the customer (i.e., the Telephone Company is able to route originating international calls to a customer other than the one designated by the end user either through presubscription or 10XXX dialing). This arrangement requires provision of written verification to the Telephone Company that the customer is authorized to forward such calls. The written verification must be in the form of a letter of agency authorizing the customer to order the option on behalf of the international carrier. This option is only provided at Telephone Company end offices or access tandems equipped for International Direct Distance Dialing and is available only with Feature Group D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(P) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option, which is provided in association with two or more Special Access Service groups, provides for the automatic overflow of terminating calls to a second Special Access Service group, when the first group has exceeded its call capacity. This option is available with Feature Groups A, B, C and D.

(Q) End Office End User Line Service Screening for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides the ability to verify that an end user has dialed a called party address (by screening the called NPA and/or NXX on the basis of geographical bands selected by the Telephone Company) which is in accordance with that end user's service agreement with the customer, e.g., WATS. This option is provided in all Telephone Company electronic end offices and, where available, in electromechanical end offices which are designated as WATS Serving Offices. It is available with Feature Groups C and D.

(R) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides the ability to sequentially access one of two or more Special Access Services utilized in the provision of WATS services (e.g., 800, 888, Service Special Access services) in the terminating direction, when the hunting number of the Special Access Service group is forwarded from the customer to the Telephone Company. This feature is provided in all Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(S) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides a type of multiline hunting arrangement which provides for an even distribution of terminating calls among the available Special Access Services utilized in the provision of WATS or WATS-type Services in the hunt group. Where available, this feature is only provided in Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(T) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

This option provides an arrangement, for an individual Special Access Service utilized in the provision of WATS or WATS-type Services within a multiline hunt or uniform call distribution group, that provides access to that Special Access Service within the hunt or uniform call distribution group when it is idle or provides busy tone when it is busy, when the nonhunting number is dialed, without hunting to the next idle number. Where available, this feature is only provided in Telephone Company designated WATS Serving Offices. It is available with Feature Groups A, B, C and D.

(U) Digital Switched 56 Service

This option provides for a connection between a customer's premise and a suitably equipped end user's premise which uses end office switching and facilities capable of transmitting digital data up to 56 Kilobits per second. Digital Switched 56 Service is only available in appropriately provisioned Feature Group D office as set forth in National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

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\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

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Issued: May 27, 1998

Effective: June 1, 1998

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## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Common Switching Nonchargeable Optional Features (Cont'd)6.9.1 Common Switching Nonchargeable Optional Features (Cont'd)(V) Flexible Automatic Number Identification(Flex ANI)

Flex ANI is a Common Switching Optional Feature that enhances the existing Automatic Number Identification (ANI) optional feature (described in 6.9.1(F) preceding) by allowing Feature Group D (FGD) customers to receive additional information digits. Flex ANI provides additional values for these information digits over and above the values currently available with ANI and will be used to identify additional call types, e.g., calls from private virtual networks. Flex ANI is offered as a requirement for providing Originating Line Screening (OLS) service. OLS service is described in 13.9 following.

Flex ANI information digits are two digits in length and are activated through switched software program updates. These codes precede the 10-digit directory number of the calling line and are part of the signaling protocol in equal access end offices. The information digits are outpulsed by the switching system along with the directory number from the originating end office and are sent to the receiving office for billing, routing, or special handling purposes.

Customers who have ANI but do not order Flex ANI, will continue to receive the information digits associated with ANI. Flex ANI digits are assigned by the North American Numbering Plan Administrator. The Telephone Company will make available those information digits that are mutually agreed to by the customer and the Telephone Company.

Flex ANI is available to customers with FGD Switched Access Service equipped with Automatic Number Identification ANI.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.2 Transport Termination Nonchargeable Optional Features(A) Rotary Dial Station Signaling

This option provides for the transmission of called party address signaling from rotary dial stations to the customer designated premises for originating calls. This option is provided in the form of a specific type of Transport Termination. It is available with Feature Group B, only on a directly trunked basis.

(B) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin

This option may be ordered to provide coin, non- coin, or combined coin and non-coin operation. It is available only with Feature Group C and is provided in electronic end offices and other Telephone Company end offices where equipment is available. It is provided as a trunk type of Transport Termination.

Coin, Non-Coin:

This arrangement provides for initial coin return control, except in the case of non-coin, and routing of 0+, 0, 1+, 01+ or 011+ prefixed originating coin and non-coin calls requiring operator assistance to the customer designated premises. Because operator assisted coin calling traffic is routed over a trunk group dedicated to operator assisted calls, this arrangement is only provided in association with the Service Class Routing option.

This arrangement is normally ordered by the customer in conjunction with the ANI optional feature, since the preponderance of trunk groups equipped with this arrangement will be terminated in the customer's automated operator services systems, rather than in the customer's manual cord boards.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.2 Transport Termination Nonchargeable Optional Features(B) Operator Trunk - Coin, Non-Coin, or Combined Coin and Non-Coin (Cont'd)Combined Coin and Non-Coin:

When so equipped, the ANI optional feature provides for the forwarding of information digits which identify that the call has originated from a hotel or motel, and whether room number identification is required, or that special screening is required, e.g., for coinless pay telephones, dormitory or inmate stations, or other screening arrangements agreed to between the customer and the Telephone Company.

(C) Operator Trunk - Full Feature

This option provides the initial coin return control function to the customer's operator. It is available with Feature Group D and is provided as a trunk type for Transport Termination.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.3 Chargeable Optional Features(A) Interim NXX Translation

This service is an originating offering utilizing trunk side Switched Access Service and provides a customer identification function based on the dialed SAC and NXX code.

For example, when an 1+900+NXX-XXXX call is originated by an end user, the Telephone Company will perform the customer identification function based on the dialed digits to determine the customer location to which the call is to be routed. If the call originates from an end office switch not equipped to provide the customer identification function, the call will be routed to an office at which the function is available. Once customer identification has been established, the call will be routed to that customer. Calls originating from an end office switch at which the customer identification function is performed, but to which the customer has not ordered Interim NXX Translation, will be blocked. Calls to a 900 number from coin telephones, 0+, 0-, 10XXX, Inmate Service, Hotel/Motel Service and calling card calls will be blocked.

The manner in which Interim NXX Translation is provided is dependent on the status of the end office from which the service is provided (i.e., equipped with equal access capabilities or not equipped with equal access capabilities). When Interim NXX Translation is provided from an end office not equipped with equal access capabilities, it will be provided in conjunction with FGC Switched Access Service.

The charge for Interim NXX Translation is as set forth in rate sections following.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.4 Operator Transfer Service

At the option of the customer, Operator Transfer Service as specified following, is available for use with Feature Group C and Feature Group D Switched Access Service. Operator Transfer Service is ordered as set forth in 5.2 preceding and is provided to the customer via separate FGC or FGD trunks dedicated to Operator Transfer Service traffic.

Operator Transfer Service is an arrangement in which Telephone Company operators transfer 0 minus (0-) calls (calls for which the end user dials 0 with no additional digits) to the customer designated by the end user.

The operator transfer function will be performed in the following manner:

- The operator answers the 0- call.
- Initially, the Operator will suggest that the end user dial the customer on a direct basis. If the end user insists that the Operator transfer the call, the Operator will ask the end user to identify the desired customer and will then transfer the call as directed.
- If the end user has no preference, or the identified customer has not subscribed to Operator Transfer Service, the end user will be asked to select from a list of available customers.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.4 Operator Transfer Service (Cont'd)

The list of available Operator Transfer Service customers will be updated monthly. The order in which customers will be read to end users will be initially determined by the sequence in which customers have ordered the Operator Transfer Service. For each subsequent month, following the initial order for Operator Transfer Service, the customer in the first position on the list will be moved to the last position on the list. All other customers on the list will be moved up one position, e.g. 3rd to 2nd, 2nd to first, etc. New Operator Transfer Service customers will initially be placed at the bottom of the list of customers.

0 minus Pay Telephone Coin calls will be transferred to the end user designated customer. In order to accept coin sent- paid calls, the customer must order signalling as specified in TR-TSY-000506 and TR-NPL-00258.

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The customer may receive inband, multi-wink, or expanded inband coin control signalling, where available, from end offices served by an Operator Services Access Point. Different signalling types cannot be mixed on a signal trunk group.

All non-recurring and usage sensitive rates and charges normally applicable to Feature Groups C or D apply to Operator Transfer Service. Additionally, a charge as specified in 6.1.3 (C)(2) preceding and rate sections following, is assessed the customer per 0 minus call transferred.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.5 Toll Free Service Access Code Data Base Access Service

Toll Free Service Access Code Data Base Access Service is provided with FGC or FGD switched access service. When a 1+ (e.g. 800, 888, etc.)+NXX+XXXX call is originated by an end user, the Telephone Company will utilize the Signalling System 7 (SS7) network to query a Toll Free Service Access Code Data Base to perform the identification function. The call will then be routed to the identified customer over FGC or FGD switched access. The manner in which Toll Free Service Access Code Data Base Access Service is provided is dependent on the availability of SS7 service at the end office from which the service is provided as outlined following:

- When Toll Free Service Access Code Data Base Access Service originates at an end office equipped with Service Switching Point (SSP) capability for querying centralized data bases, all such service will be provisioned from that end office.
- When Toll Free Service Access Code Data Base Access Service originates at an end office not equipped with SSP customer identification capability, the Toll Free Service Access Code call will be delivered to the access tandem on which the end office is homed and which is equipped with the SSP feature to query centralized data bases.

Query charges as set forth in rate sections following are in addition to those charges applicable for the Feature Group C or Feature Group D switched access service.

## ACCESS SERVICE

6. Switched Access Service (Cont'd)6.9 Chargeable and Nonchargeable Optional Features (Cont'd)6.9.6 Common Channel Signaling/Signaling System 7  
Network Connection Service (CCSNC)

Common Channel Signaling/Signaling System 7 (CCS/SS7) Network Connection Service (CCSNC), which is available with Feature Group C and D, where technically feasible as designated in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF NO. 4, WIRE CENTER INFORMATION, provides a signaling path between a customer's designated Signaling Point of Interface (SPOI) and a Signaling Transfer Point (STP). This service provides customers with the use of a two-way signaling path for accessing information necessary for the completion of their end user's calls.

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CCS/SS7 Network Connection Service is comprised of two parts; a Signaling Network Access Link (SNAL, consisting of Signaling Mileage Facility, Signaling Mileage Termination and Signaling Entrance Facility) and a Signaling Transfer Point (STP) Port. The SNAL is provided as a dedicated 56 Kbps out-of-band signaling connection between the customer's SPOI and the STP Port on the STP.

The CCS/SS7 Network Connection Service is provisioned by a mated pair of STPs as described in Technical Reference TR-TSV 000905 in order to ensure network availability and reliability. The Telephone Company shall not be held liable for service outages if the customer employs technology related to the interconnection of signaling networks that do not adhere to generally accepted industry technical standards.

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When CCS/SS7 Network Connection service is provisioned for use with SS7 Signaling, interconnection between signalling networks must occur at an STP.

Rates and charges for the CCS/SS7 Network Connection STP Ports and Signaling Network Access Links are contained in rate sections following.

\* Issued under authority of Special Permission No. 98-109 of the Federal Communications Commission.